

## Community Services Annual Report November 4, 2014

## Farmers Branch Strategic Plan Core Value # 3

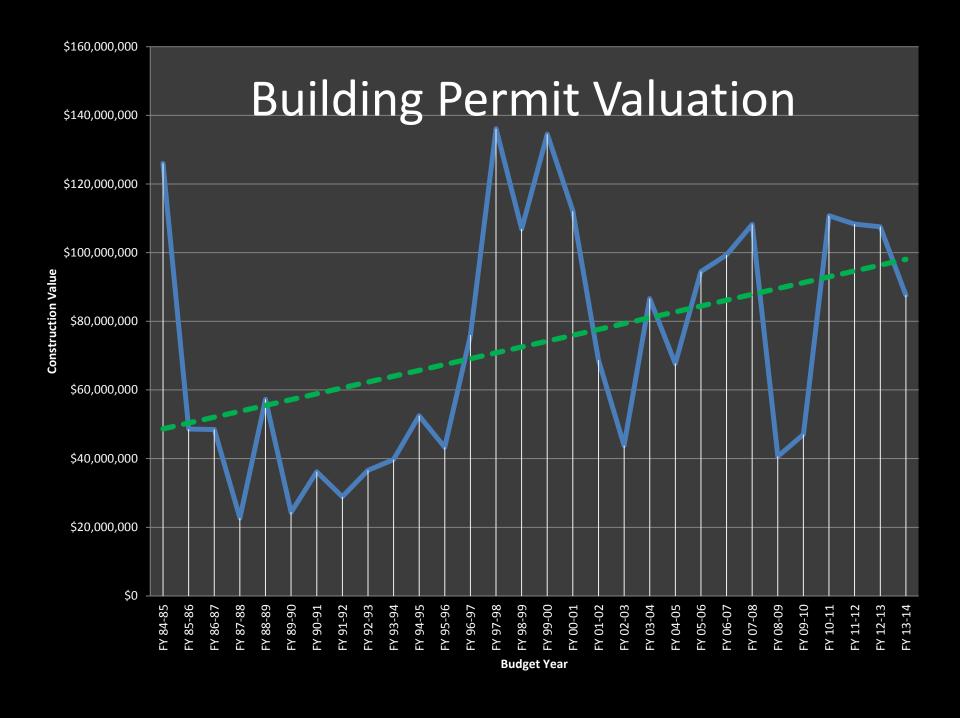
 Provide strong, thriving commercial and residential neighborhoods through planning, land use, development, code enforcement, revitalization activities and programs.

## **Building Inspection Mission**

 The Building Inspections Department is committed to providing outstanding service by ensuring commercial buildings and residential homes that are constructed, altered or maintained meet the recognized standard for building safety through a cooperative effort with our citizens and developers, which impacts the overall quality of life of our residents.

## Building Permits in FY 13-14

- 3 New Commercial Buildings
- 264 Commercial Remodels
- 31 New Houses
- 174 Residential Remodels
- 2088 Miscellaneous Permits
- 2560 Total Building Permits.
  - \$87,651,302 in construction value.
  - \$636,608 in permit fees.



## Building Inspection Performance Measures

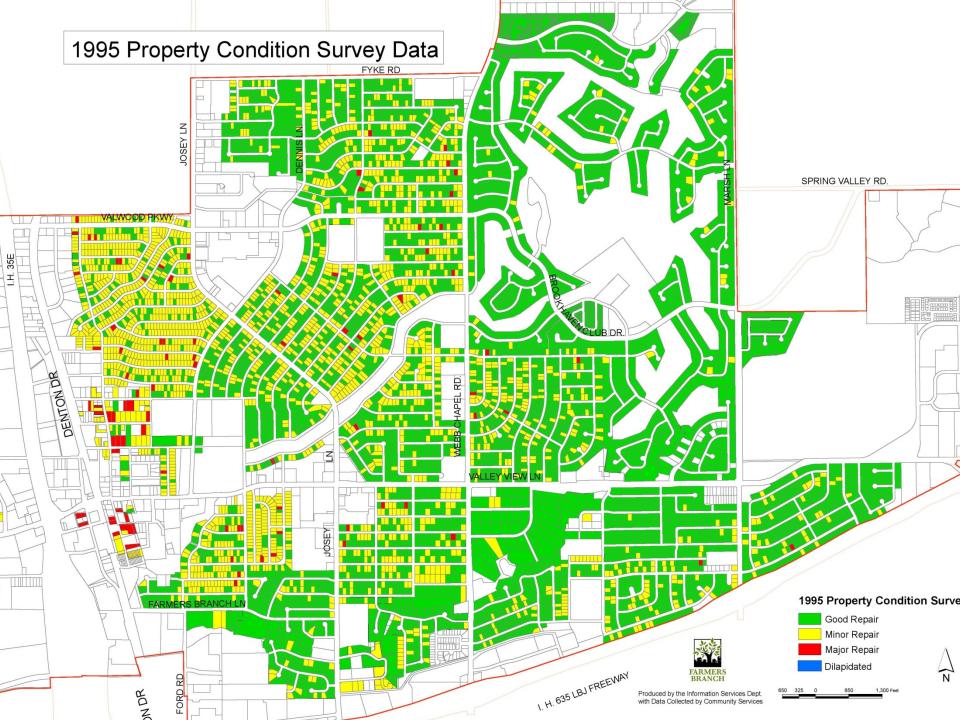
- 8715 Inspections Performed in FY13-14.
  - 98% were completed within one day.
- Average review time for Commercial Permits is 5 Days, 8 Hours.
  - 99.5% were completed within 10 days.
- Average review time for Residential Permits is 3 Days, 7 Hours.
  - 99.5 % were completed within 5 days.

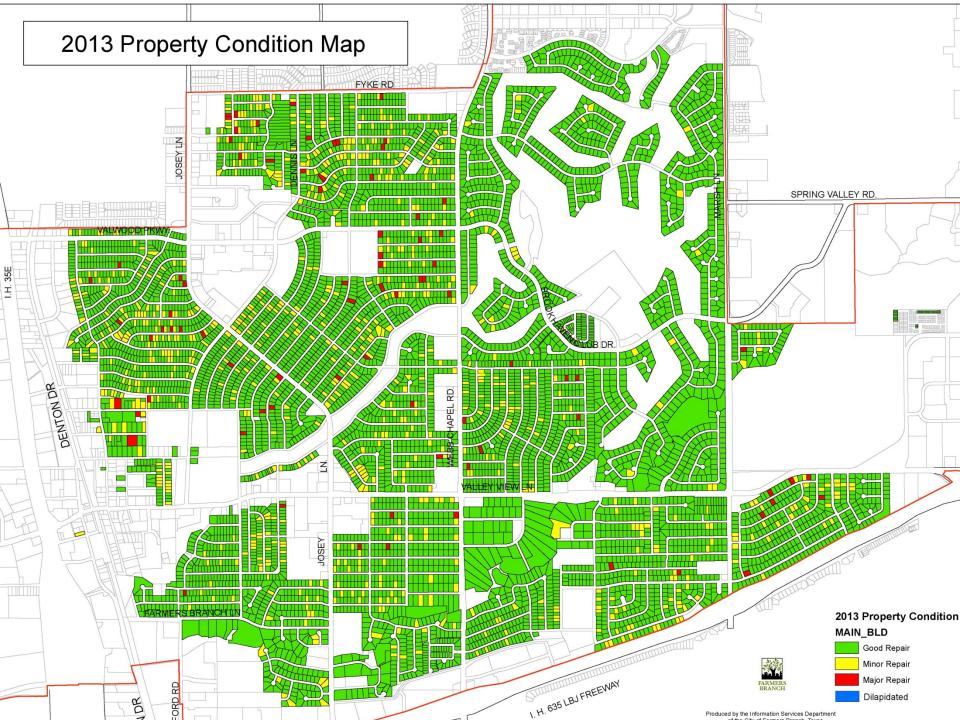
## Pending Projects For FY 14-15

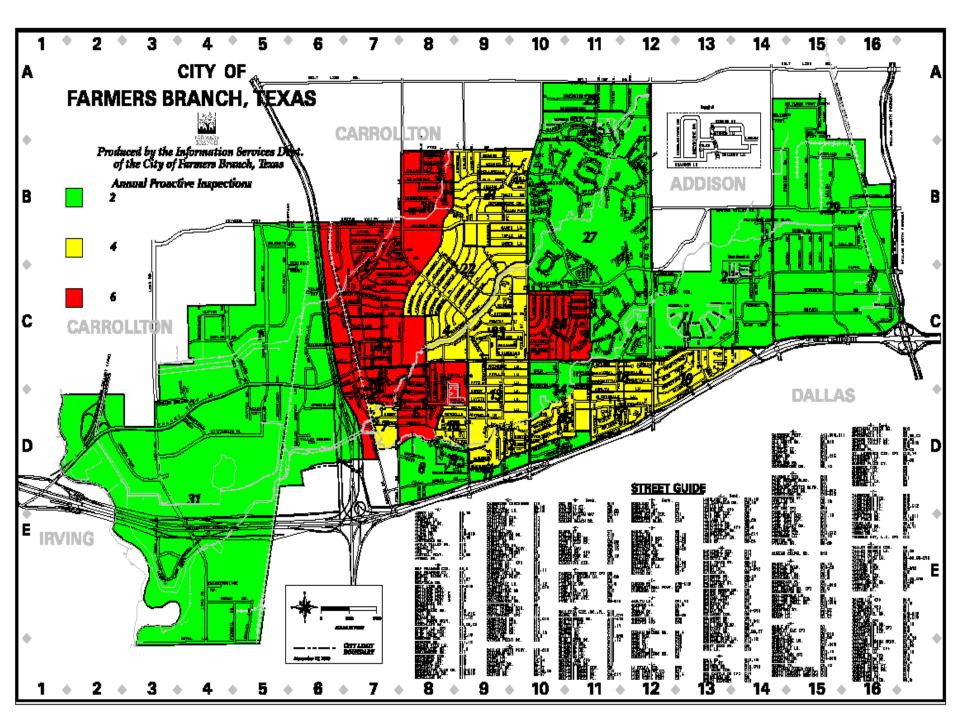
- 4 Apartment Complexes
  - Waters Edge Phase 2
  - Mercer Crossing Phase 2
  - Riverside Park
  - The Brickyard
- 2 New Commercial Buildings
  - Data Center Systems
  - Chamberlin Roofing
- Tenant Finish for Monotronics.

### Code Enforcement Mission

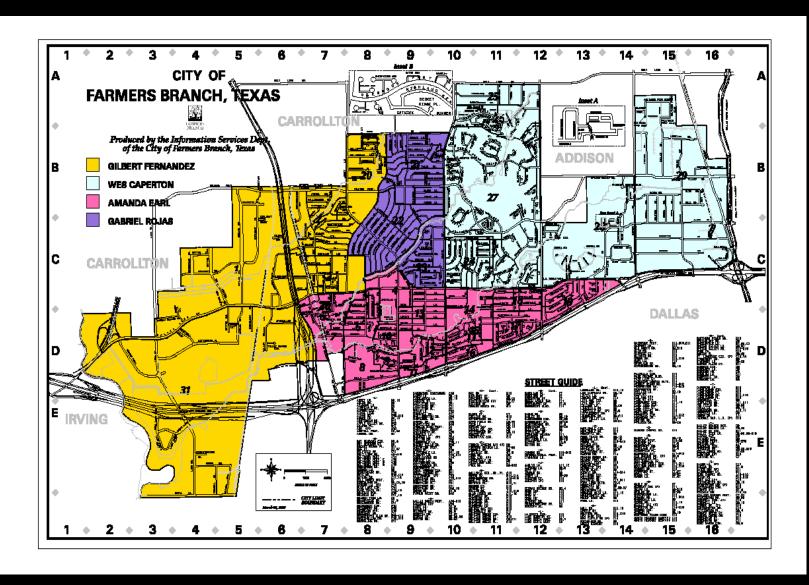
 To administer a comprehensive code enforcement program that fosters voluntary compliance, effects prompt correction of noted violations, and is consistent, fair and equitable in its application





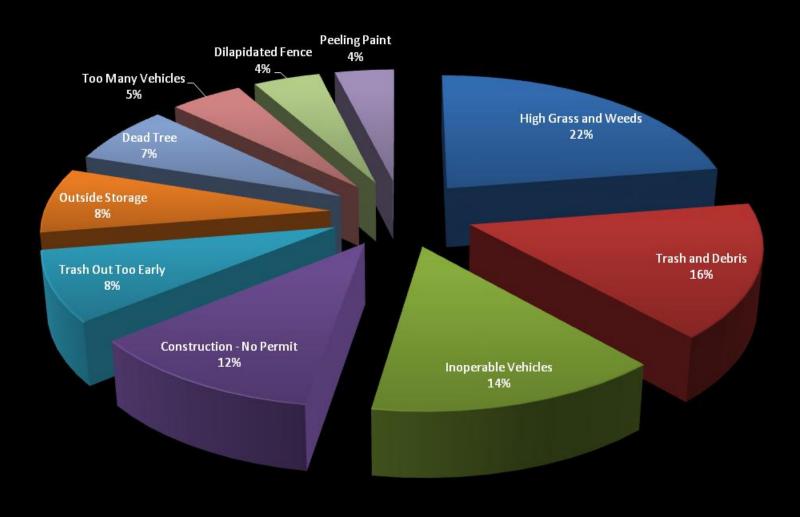


## Proactive Inspections/Patrol

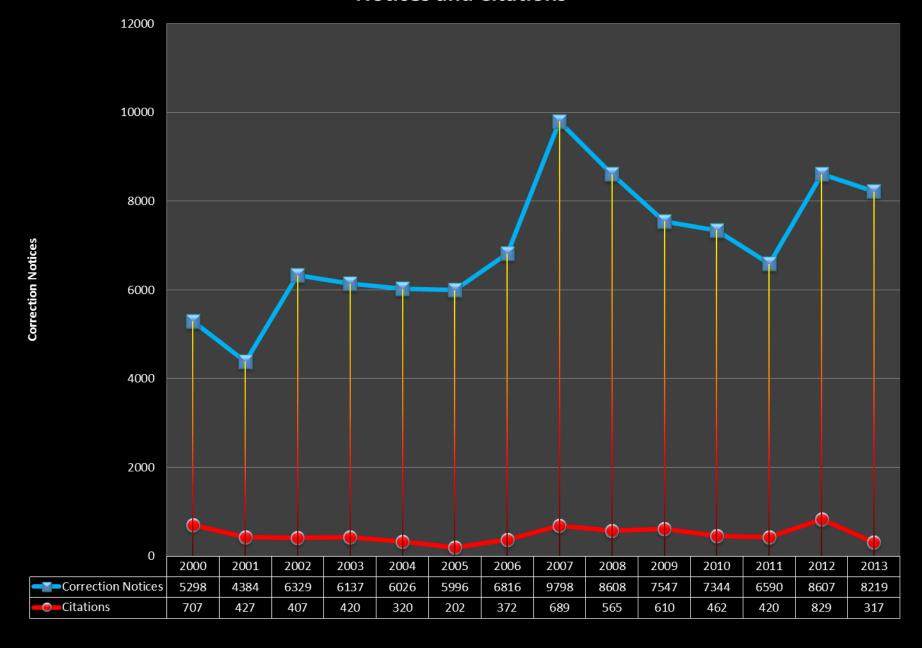




#### **Top 10 Complaints**



#### **Notices and Citations**



# Certificate of Occupancy and Temporary Release of Utilities Inspections

- 456 Residential Certificate of Occupancy Inspections
  - 257 Owner Occupied
  - 199 Rental
- 72 Temporary Release of Utility Residential
  - 56 Had items that needed to be corrected.
  - 3 Denied due to safety issues.

## Single Family Rental License

- 779 Active Single Family Rental License
  - 34 notice for suspected rental homes without a license.
- In 2012 873 Active Single Family Rental License
  - 34 notices for suspected rental homes without a license.
- In 2011 811 Active Single Family Rental License
  - 27 Notices of suspected rental house without license.
- In 2010 759 Single Family Rental License
  - 26 suspected rental houses without license.
- In 2009 670 Single Family Rental License
  - At close of 2009 we had 74 open cases of suspected rental houses with no license.

## Apartment Complexes

#### **Annual Inspections**

#### **Every 6 Months Inspections**

- Villa Gardens
- Courtyards at Valley View
- Villa Creek
- London Villa
- Cooks Creek
- Ventana at Valwood

- Waters Edge
- Mercer Crossing
- Laguna Vista
- Broadstone
- Evergreen
- Prairie Crossing
- Portofino
- Lakeview at Parkside
- Huntington Cove
- Brookhaven
- Villas at Parkside
- Chateau DeVille
- Macon Manor
- Havenhurst
- London Square
- Quarters Addition (4 plexs)

## Top 10 for FY 2013-14

- High Grass and Weeds 22%
- Outside Storage in the Yard 8%
- Trash and Debris in yard 5%
- Inoperable Vehicles 5%
- Edging and Trimming 4%
- Fence Violations 4%
- Construction without a Permit— 3%
- Overgrown or low hanging vegetation in paved alley or unpaved easement – 3%
- Peeling Paint 3%
- Utility Vehicles 2%

### Other Significant Actions

- 317 Citations \$52,559.00 Fines Assessed
- 2408 Fruitland Fined more than \$15,000 for outside storage.
- 68 City performed abatements –\$13,947
   Billed out for work.
  - Includes mowing, dead trees, fences, swimming pools and demolitions.



## **Questions or Comments**