

Net Promoter Label	Rating	Comments	Latest Response	Responses	Permits Further Feedback Requests	Followed-up By	Age	Zip Code
Promoter	10	reference Liberian is so helpful. It's a joy to work with them.	4/18/2026	1	Y		66 - 75	75234
Promoter	10	Friendly, wide selection, easy to find what I am looking for, wonderful customer service, and great activities for kids	4/17/2026	2	Y		36 - 45	75234
Promoter	10	The friendly staff as well as the ability to print from a laptop. I went to a library and they only allowed customers to print from the library computers. Also a beautiful scenery all around and very clean place.	4/10/2026	1	Y		36 - 45	75006
Promoter	10	Everyone is kind and helpful! I admire Sarah, Clarissa, Jared, Calvin, Mary, Christina, Joy and everyone else. Thank you so much for making me feel welcomed at the library!	4/10/2026	1	Y		25 - 35	75234