

City Council Meeting | November 18, 2025

Requested By: Innovation and Technology Department



Background

- The City uses integrated software systems for key operations across departments
- 2 Systems include ERP, HR, and Development Services platforms
- These systems support budgeting, payroll, permitting, inspections, and more.
- Regular maintenance and vendor support keep systems secure and up to date

Why this is needed

This renewal ensures the City's core business systems remain reliable, secure, and fully supported for daily operations



Ensures System Reliability

Prevents downtime and data loss by keeping software fully supported



Maintains Security & Compliance

Provides critical updates, patches, and regulatory enhancements



Supports Daily Operations

Keeps finance, HR, and permitting systems running across all departments



Improves Efficiency & Service

Allows staff to use updated tools that streamline internal and public services



Cost and Implementation

Annual Cost

Renewal not to exceed \$187,000 for the upcoming year

Budgeted Funding

Expense included in the approved IT operating budget

Procurement Method

Uses a cooperative purchasing contract for competitive pricing and compliance

Implementation & Support

Maintains access to updates, patches, and technical assistance with no service disruption



Questions

