



RESOLUTION NO. 2025-149

A RESOLUTION OF THE CITY COUNCIL OF THE CITY OF FARMERS BRANCH, TEXAS, AUTHORIZING A CONTRACT FOR A NEW CITYWIDE CLOUD-BASED PHONE SYSTEM WITH PEAK UPTIME IN AN AMOUNT NOT TO EXCEED \$204,000.00; AUTHORIZING NEGOTIATION AND EXECUTION BY THE CITY MANAGER; APPROVING AN INCREASE IN ONGOING COSTS; AND PROVIDING FOR AN EFFECTIVE DATE.

WHEREAS, the City currently uses a 2011 ShoreTel phone system, which, due to the bankruptcy of the parent company, is no longer sold or supported, presenting a risk that City staff will be unable to communicate internally or with citizens; and

WHEREAS, the City's telecom vendor, Peak Uptime, offers a cloud-based phone system that will provide better integration with modern communication systems, cloud-based reliability, and modern non-proprietary headsets; and

WHEREAS, City staff has determined that the best pricing is available through The Interlocal Purchasing System Contract #210101; and

WHEREAS, City staff has determined that the new phone system will result in an annual increase of operating costs in the amount of \$80,268.00 beginning in Fiscal Year 2026; and

WHEREAS, the City Council has determined that the new cloud-based phone system purchase is in the best interest of the City, and the City Manager, or designee, should be authorized to negotiate and enter into the contract.

NOW THEREFORE, BE IT RESOLVED BY THE CITY COUNCIL OF THE CITY OF FARMERS BRANCH, TEXAS, THAT:

SECTION 1. The City Council hereby authorizes the City Manager, or designee, to negotiate and execute on behalf of the City of Farmers Branch a contract with Peak Uptime for a new cloud-based phone system, in an amount not to exceed \$204,000.00.

SECTION 2. The City Manager, or designee, has full authority to administer the above-approved contract on behalf of the City, including, but not limited to, approving change orders and amendments as the City Manager may, from time to time, deem appropriate and necessary.

SECTION 3. The City Manager, or designee, has full authority to allocate existing or future appropriated funds to the increased ongoing costs of \$80,268.00 for the cloud-based phone system, beginning in the 2026 Fiscal Year.

SECTION 4. This Resolution shall be effective immediately upon final passage.

**PASSED AND APPROVED BY THE CITY COUNCIL OF THE CITY OF FARMERS
BRANCH, TEXAS, THIS 16th DAY OF SEPTEMBER 2025.**

ATTEST:

APPROVED:

Erin Flores, City Secretary

Terry Lynne, Mayor

APPROVED AS TO FORM:

Nicole Corr, City Attorney

[ap.8.5.25]