



the family place

Where family violence stops

June 5, 2018

Farmers Branch City Council
c/o Ben Williamson, MPA, PMP
Assistant to the City Manager
City of Farmers Branch
13000 William Dodson Parkway
Farmers Branch, Texas 75234

Dear Council Members:

Thank you for support in 2017 from the City of Farmers Branch for our Metrocrest counseling office and Metrocrest residents seeking services at The Family Place. Your generous contributions of strengthened our program and the families receiving services there.

In 2017 the Metrocrest counseling center provided 1,448 counseling hours to 103 women, 6 men and 46 children. This included clients who live or work in the Metrocrest area or others who find this office most convenient. We served 12 Metrocrest residents in counseling, 1 in our Partner Advocate program for victims whose abusers are in court-ordered counseling, 6 in emergency shelter services, and 225 students in Carrollton and Farmers Branch through our Be Project bullying, teen dating violence and sexual assault prevention education. This represents 2.4% of our total numbers served in 2017 (10,049 clients).

This year we are requesting to enter into a contract of \$10,000 with the City of Farmers Branch to support these services for your residents. This represents .08% of our total budget. There are no charges to the City of Farmers Branch that occur outside of your contract for service.

Following are 2017 outcomes for core programs provided.

Adult Counseling Outcomes

98% of adult clients in the program at least one month report increasing their safety planning skills.

100% of adult clients increased their knowledge of available community resources.

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Chief Executive Officer
Paige Flink





the family place

Saving Lives for 35 Years

65% of individual counseling and process group clients who completed the number of sessions indicated on their treatment plan achieved at least 60% of their treatment plan goals.

At exit, 100% of individual and process group clients reported achieving some of their counseling goals.

Children's Counseling Outcomes

77% of children who complete the number of sessions indicated on their treatment plan achieve 60% or more of treatment goals collaboratively identified by parent and counselor.

After 6 individual and/or group sessions, 94% of children ages 8 and older report counseling as a positive experience.

After 6 individual and/or group sessions, 69% of children ages 8 and older report having less conflict with family and peers since coming to The Family Place for counseling.

Be Project Outcomes

60% of Be Project students in grades 8 through 12 learned at least three dos and don'ts of helping a friend in an abusive relationship.

75% of Be Project students in grades 3 through 12 were able to judge whether a relationship is essentially healthy or unhealthy.

The City of Farmers Branch has been an important supporter of our Metrocrest Outreach Program for many years. We hope you will continue to help us improve our services in the Metrocrest by funding this request. Please let me know if I can provide any other information as you make your decision and thank you for your consideration.

Sincerely,

Paige Flink
Chief Executive Officer

40

The Family Place

Saving lives for 40 years

In 2017, we provided **10,049 clients** with **130,996 hours** of service. All of our programs are offered in Spanish and English.

Residential Services



Emergency Shelter
374 Women 45 Men 616 Children
47,513 days of emergency shelter



Supportive Living Program
77 Women 6 Men 159 Children
32,153 days of transitional housing

Education

61,743 hours of children's education services provided



Child Development Center
164 Children attended



After School Program
109 Children mentored



Learning Center (K-2)
46 Children enrolled

Clinics



255 Women, Men and Children provided with health services and care
672 hours of clinic care

24-Hour Crisis Hotline



214-941-1991
9,680 hotline and crisis calls
16,064 information and referral calls

Animal Kennel



5 cat towers and **5** dog kennels opened
100% of animals received veterinary care

Resale Store



386 Client clothing vouchers and starter kits filled providing **\$80,205** worth of items to our clients

Counseling



Non-Residential Counseling
978 Women 57 Men 351 Children
79% of clients report increasing their healthy coping skills
2,906 hours of counseling provided



Battering Intervention & Prevention Program
133 Women 628 Men 15 Adolescents
12,805 hours of BIPP counseling provided



Incest Recovery
244 Women, 5 Men and 3 Children provided with counseling and education about sexual assault and incest and its relation to domestic violence
1,565 hours of incest recovery counseling

Dignity at Work



44 Women and 8 Men provided job readiness training, specialized training or one-on-one coaching to gain economic independence

Faith & Liberty's Place



380 Adults and 302 Children provided with a safe, child-centered environment for court-ordered supervised visitation and monitored exchange
3,898 visitations and exchanges

Be Project



5,711 elementary, middle, high school and college students were educated about bullying, teen dating violence and healthy relationships

Over the past 40 years we have provided ...

215,000
Clients with Counseling

24,000
Women, Children and Men
with Lifesaving Shelter

600,000
Answers to Hotline Calls



Our Mission: The Family Place empowers victims of family violence by providing safe housing, counseling and skills that create independence while building community engagement and advocating for social change to stop family violence.

www.familyplace.org | 214.559.2170 | 24-Hour Crisis Hotline: 214.941.1991





Client Demographics

Residential Demographics

Gender



65% Female 35% Male

Ethnicity



African American Hispanic Caucasian Asian Native American Multi-Racial Other

Age



Infant - 18

19 - 59

60+

Non-Residential Demographics

Gender



87% Female 13% Male

Ethnicity



African American Hispanic Caucasian Asian Native American Multi-Racial Other

Age



Infant - 18

19 - 59

60+

**The Family Place
2018 Budget Summary**

<u>Description</u>	<u>2018 Budget</u>
Support and Revenue	
Contributions	\$2,037,449
Non-Government Grants	2,192,861
Special Events, Net	2,105,000
United Way	877,329
Government Grants	4,368,049
Program Fees	184,976
Resale Shop, Net	189,518
Investment Income	57,001
<u>Misc. Revenue and Memberships</u>	<u>222,897</u>
Total Support and Revenue	12,235,080
Expenses	
Salaries	7,142,630
Employee Benefits	854,005
Payroll Taxes	582,167
Professional Fees and Services	779,432
Office Expenses and Telecommunications	439,516
Agency Occupancy	1,406,313
Printing, Postage and Public Relations	110,119
Transportation	38,428
Conferences and Meetings	90,677
Client Assistance	906,586
Insurance	80,104
<u>Misc. Expense and Awards</u>	<u>4,534</u>
Total Expenses	12,434,510
Operating Surplus/(Deficit)	\$ (199,430)