

Net Promoter Label	Rating	Comments	Latest Response	Responses	Referrals	Age	Zip Code
Detractor	6	<p>The open architectural concept allows screaming children to be amplified throughout the library. Bad design flaw.</p> <p>There needs to be lighting installed from the portion of the library towards the parking lot on the creek side. I helped a lady with a walker because I could hear her saying that she was afraid that her walker would tip over at the edge of the sidewalk. It's pitch black in that area.</p>	12/20/2025	2	0	66 - 75	75234
Promoter	10	<p>I like the selection of books -- somewhat different than the Carrollton branches. I like that, as a Carrollton resident, I can have a Manske card. I like that the folks at the front desk are quite helpful and friendly.</p>	12/19/2025	1	0	56 - 65	75006
Passive	7	I can't think of anything to improve on.	12/12/2025	1	0	46 - 55	75234
Promoter	10	<p>seed library</p> <p>free books</p> <p>DVD</p> <p>online services - audio books and movies</p> <p>crafts</p> <p>breast cancer awareness</p>	12/5/2025	3	0	66 - 75	75234