

Net Promoter Label	Rating	Comments	Latest Response	Age
Promoter	10	Fantastic library. Always super clean. The librarians are amazing! Great with kids and so patient. Love the summer reading program.	7/10/2026	36 - 45
Promoter	10		7/3/2026	25 - 35
Promoter	9	I enjoyed the Tea towel class.It was taught Jared	6/28/2026	56 - 65
Detractor	3	No Pride Displays no African American History month Displays, I keep hearing the City has issues with these things? Why is the city encroaching on our freedoms and treating certain classes of Americans like they don't matter?	6/27/2026	I do not wish to disclose my age.
Promoter	9	I appreciate the tea towel offered by Jared. I think the innovation center is great. I wish more classes were offered. I am willing to pay for the classes if needed.	6/27/2026	56 - 65
Passive	8	I think some improvements could be made to the kids area. I've been to many different libraries and I feel like our kids section isn't as inviting to families. I wish there were more activities out for kids to do while they're there. Ex: coloring sheets or crafting materials . Maybe a crafting section. There aren't very many colors out and when I've been there there really isn't any one at the librarian desk. I know y'all are likely busy but I think it would help liven up the space and maybe bring in more children.	6/10/2026	25 - 35
Promoter	10	So family friendly, helpful, and just all around an amazing environment!	6/5/2026	36 - 45