



Farmers Branch Manske Library

Library Policies

Reviewed by the Farmers Branch City Council on April 9, 2026

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1.0 Library Card Account

Every resident of Farmers Branch is eligible for a free library card account regardless of age.

~~To obtain borrowing privileges, applicants must provide verification of identity and eligibility. Full or limited borrowing privileges of physical materials or electronic resources may be granted, depending on residence and identification provided.~~

Those who own property, own a business, work, attend school in Carrollton-Farmers Branch ISD, are a student taking courses at a College located in Farmers Branch, or are a resident of participating reciprocal cities are also eligible for a free library card.

If you already have valid membership at another Texas library, you may be eligible to receive a free Farmers Branch Manske Library ("Library") card through the TexShare program. You must present your TexShare ~~and other eligible cards, allow patrons to check out up to 5 items at a time~~ card to the Library staff to receive borrowing privileges for up to 1 year. Some online resources, as well as Interlibrary Loan (ILL) and Special Collections, may not be available to TexShare patrons.

Non-Residents are eligible for a library card for an annual fee as outlined in the Farmers Branch [Code of Ordinances](#). Some online resources, as well as Interlibrary Loan (ILL), may not be available to non-resident borrowers.

An Innovation Zone Card is available to individuals aged 11 and older who have a signed waiver allowing access to the machinery and equipment in the Innovation Zone. **You do not need a Farmers Branch library card to apply for an Innovation Zone card.**

1.1 Library Card Guidelines

The Library respects its patrons' privacy by keeping gathered information confidential for more information on Patron Privacy see [Section 2.0](#).

1. Valid photo identification, including current address or valid photo identification and secondary proof of current physical/employment address (such as a utility bill, lease, or paystub are required).
 - If applying for a card as someone working in Farmers Branch will need to show Paystub or Work ID as proof of employment.
2. Acceptable forms of identification include:
 - Driver's license
 - Federal, state or local government ID card
 - Passport
 - Valid School ID card for current school year
 - U.S. Military card
 - Permanent Resident Card / Alien Registration Receipt Card
 - Consulate ID
3. Patrons must present a current ID to obtain a library card, and accounts must be in good standing (i.e., not delinquent) before a card is renewed. Library Cards

must be renewed every three years. Non-resident cards are renewed annually, and TexShare cards are renewed as determined by the issuing library.

4. Patrons may be charged a fee, as outlined in [the Farmers Branch Code of Ordinances](#), in order to receive a replacement Library Card.
5. Cards for Children:
 - There is no minimum age for obtaining a library card.
 - The child must be present with their legal guardian to obtain a library card.
 - Parent or legal guardian must present his/her photo identification and proof of current address for cards issued to children under the age of 18.
 - Parents or legal guardians are responsible for items checked out by their minor children.
 - If a parent or legal guardian has a library card, the card must be in good standing.

Commented [MK1]: Must read "under age 18"?

2.0 Privacy and Confidentiality of Library Records

In accordance with Texas Government Code Section 552.124 of the Public Information Act addressing Records of a library or Library System, the library protects the privacy of library patrons by prohibiting access to patron information by third parties. Information about library materials on loan, reserve, or used in the library, as well as personal information is restricted to the cardholder and will not be disclosed to a third party except:

- As reasonably necessary for the operation of the Library.
- To persons authorized in writing by an adult patron and in possession of that patron's library card; or
- To a law enforcement agency or a prosecutor under a district court order or subpoena in accordance with Texas Government Code Section 552.124.

Information gathered and retained about current library patrons/legal guardians includes the following:

- Patron and or parent/legal guardian name
- Telephone number
- Address [physical and mailing]
- Email address
- Listing of materials on reserve or on hold
- Listing of materials currently checked out
- Interlibrary Loan requests
- Charges owed including material title

By default, the library does not maintain prior reading lists on patron accounts. A patron may enable this feature on their account page on the library website.

The library will not collect or retain your private and personally identifiable information without your consent. If you consent to give us your personally identifiable information, we will keep it

confidential and will not sell, license or disclose personal information to any third party, except an agent working under contract to the library, without your consent unless we are required by law to do so. We never use or share the personally identifiable information provided to us in ways unrelated to the ones described above without also providing you an opportunity to prohibit such unrelated uses, unless we are required by law to do so.

2.1 User Access and Responsibility

You are entitled to view your personally identifiable information and are responsible for keeping your information accurate and up to date. The library will explain the process for accessing or updating your information on request.

2.2 Data Integrity and Security

We take reasonable steps to ensure data integrity. We protect personally identifiable information by electronically purging or manually shredding data once it is no longer needed for library business purposes. We have invested in appropriate technology to protect the security of any personally identifiable information while it is in the library's custody.

2.3 Parents and Children

We respect the privacy and confidentiality of all library users, no matter their age. Parents or guardians of a **child under age 18** who wish to access their child's library records will provide the child's library card or card number, show their ID, and the child must be present and give their verbal consent for their parent to access their records. This is according to Texas law.

Commented [TK2]: Must read "under age 18"

Information that can be provided to parents upon presentation of their child's library card, to an authorized person as stated above, or by telephone to patrons who provide the name and library card number:

- The number of items on loan and the due dates.
- Number of books on hold.
- Fines and fees due on the account.
- Due date information about specific items when the titles are provided by the requestor.

2.4 Staff Access to Personal Data

Library staff may access personal data stored in the library's computer system only for the purpose of performing their assigned library duties. Staff will not disclose any personal data we collect to any other party except where required by law or to fulfill service requests. The library does not sell, lease or give users' personal information to companies, governmental agencies or individuals except as required by law or with the user's authorization.

2.5 Illegal Activity Prohibited and Not Protected

Users may only conduct legal activity while using library resources and services. Nothing in this statement prevents the library from exercising its right to enforce its Rules of

Conduct, protect its facilities and network and equipment from harm, or prevent the use of library facilities and equipment for illegal purposes. Public computers and external access to the library network can be electronically monitored, and the library reserves the right to do so when a violation of law or library policy is suspected. Staff is authorized to take immediate action to protect the security of library users, staff, facilities, computers and the network. This includes contacting law enforcement authorities and providing information that may identify the individual(s) perpetrating a violation.

~~Follow all laws, including theft, destruction, weapons, controlled substances, sexual activity, harassment, being under the influence, child pornography, harmful material to minors.~~

3.0 Library Rules of Conduct

~~The Library has adopted this policy to ensure a positive library experience for everyone who visits the library. Everyone has a right to quality library services in an atmosphere that is safe and free of disturbances from others. Failure to comply with these standards may result in loss of library privileges.~~

1. The Library strives to provide a welcoming environment for all Library patrons. The following Rules of Conduct are meant to ensure that the Library is a safe and enjoyable place. Library staff shall have the right to contact the proper authorities and ask individuals to leave the Library when individuals are in violation of these rules. Violation of Library policies or any unlawful behavior may result in the loss of Library privileges. ~~Follow staff instructions including staying in public areas, vacating at closing or emergencies.~~

The following are prohibited in Library facilities, and program spaces:

1. Damage, destruction, or theft of Library or personal property.
2. Abusive, threatening, or intimidating behavior or language.
3. Conduct that disturbs or endangers Library patrons, staff, or volunteers. ~~Keep noise levels down... lowering voices, using headphones, silencing phones, refraining from talking on cell phones...~~
1. ~~Behave in a manner that does not interfere with another person's ability to use and enjoy the Library... Unacceptable behaviors include monopolizing equipment, selling, panhandling, soliciting... Use facilities, materials, and furnishings as intended. Do not distribute or post printed material.~~ Conduct that hinders others from using Library space, equipment, or materials.
4. Interference with an employee's performance of his/her duties or a patron's use of the Library. Such behavior includes but is not limited to verbal abuse, intimidation, and harassment based on membership in a class protected by the U.S. Constitution (e.g., sex,

race, religion) or in violation of other federal or Texas laws. Examples include sexual harassment and harassment or intimidation of individuals because of their group affiliation.

5. Sleeping.
6. Selling or solicitation, with the exception of certain Library-sponsored events.

~~No smoking inside or within 20 feet; designated smoking area outside.~~

7. Smoking, including e-cigarettes, or tobacco use in any form.
8. Open containers of alcoholic beverages.
9. Being under the influence of alcohol or illegal substances.
10. Consuming food or open drinks outside of designated areas. Covered drinks are allowed throughout the library; patrons must dispose of any trash and clean up any mess prior to leaving the library.
11. Leaving bags or personal items unattended. ~~Keep personal items with you; staff may remove unattended items; do not block aisles.~~

~~Restrooms Use restrooms as intended; no bathing, shaving, washing hair or laundry.~~

~~(Proposed policy does not include restroom-specific rules; removed.)~~

12. Any use of computers or Internet access that interferes with the activities of the Library, its network, or is in violation of federal, state, or local laws.

~~4. Child Safety: a. Ensure that a caregiver 16 years or older closely supervises all children under the age of 10. b. Make certain that children do not engage in unsafe activities, including, but not limited to, swinging, climbing, or standing on furniture and equipment, or roaming unattended.~~

~~Parental Responsibility~~

~~Parents or caregivers are responsible for their children's behavior... Parents notified if child disregards standards... Police called if child under 16 is left after closing.~~

~~Library staff may contact authorities when children are left unattended, do not observe the Rules of Conduct, or are in distress.~~

~~(Proposed policy references a separate Safe Children policy.)~~

The following must be observed at all times:

~~• Visitors must be fully clothed, including shirt and shoes.~~

- Appropriate attire, including but not limited to shoes and a shirt, must be worn at all times.
6. Modes of transport (e.g., bicycles, scooters, etc.) must be left outside. ~~Wheeled devices should not be used in the Library... exceptions for assistive devices and strollers... bicycles secured outside.~~
 - All registered vehicles must comply with Texas law and be parked in designated parking areas.
 - The Library is not responsible for the loss, theft, or damage of such items.

In addition, please be aware:

- The Library is not responsible for personal items that are lost, stolen, or damaged on Library premises.

~~Animals not allowed except service animals or Library-approved events.~~

- Animals are not permitted inside Library facilities with the exception of service animals on duty or in training, as defined in the Americans with Disabilities Act, and animals that are part of library-approved events.
- Library staff reserves the right to contact the appropriate authorities when children are left unattended, do not observe the Rules of Conduct, or are in distress (see Safe Children policy below).

~~Report inappropriate behavior to staff... Director responsible for interpreting rules...~~

~~Violations may result in privileges revoked up to one year... Appeal process through Library Director... Meeting required before privileges restored.~~

- Library staff may ask any patron to leave when he/she is in violation of the Rules of Conduct. Library staff may contact the appropriate authorities if a patron refuses to leave when asked.
- Violation of any of these Rules of Conduct may result in the patron's Library privileges being modified, suspended, or revoked, removal of the patron from the building, or criminal prosecution if the conduct constitutes a violation of federal law, state law, or local law. Examples of actions taken for violations of these Rules of Procedure include but are not limited to:
 - Abusive, threatening, or intimidating language – being asked to leave for the day.
 - Repeatedly leaving personal items unattended in a study room for extended periods of time as to interfere with access to such room by other patrons – losing study room privileges.
 - Leaving library laptops unattended – losing laptop privileges.
- Severe violations, repeat or similar offenses, or disregard of instructions from Library staff may result in a trespass notice issued by the Farmers Branch Police Department.

Exceptions to these Rules of Conduct may be granted at the discretion of the Library Director or designee.

3.1 Request for Reconsideration of Modification, Suspension, or Revocation of Library Privileges

A patron who has had his/her Library privileges modified, suspended, or revoked will receive a determination letter. Any appeal of a decision to modify, suspend, or revoke a patron's Library privileges must use the following procedure:

1. The patron must submit a written request for reconsideration, together with any applicable supporting documentation, to the Library Director within ten (10) days following the date of the determination letter.
2. After review, the Library Director will communicate, in writing, a decision to uphold, modify, or overturn the original decision, including the reason for

- such decision, to the patron who initiated the request for reconsideration within fifteen (15) days following receipt of the request for consideration.
3. If the patron who initiated the request is not satisfied with the Library Director's decision, he/she can appeal the decision to the City of Farmers Branch within ten (10) days following the date of the written determination letter.
 4. The City will review the request and any supporting documentation relating to the Library Director's decision and decide within thirty (30) days following receipt of the appeal to uphold, modify, or overturn the Library Director's decision.
 5. The patron will be notified in writing of the City's decision within fifteen (15) days following such decision.
 6. The City decision regarding the request for reconsideration shall be final and shall constitute an exhaustion of a patron's administrative remedies.
 7. A patron whose Library privileges have been revoked must schedule a meeting with the Library Director or designee prior to resumption of any Library privileges. The purpose of the meeting will be to review these Rules of Conduct to ensure future compliance.

4.0 Safe Children

The Library welcomes children. Library staff members are trained to help children with library materials and services. We want to provide a safe and appropriate environment for all library users. However, our library is a public building. The library does not have facilities or staffing to provide childcare, and childcare is not the library's role.

Parents and caregivers are responsible for the safety, comfort, and conduct of their children while in the library. Children under the age of eleven (11) must be supervised by a responsible person sixteen (16) years of age or older.

During library programs, the responsible caregiver or parent must remain in the library and be available at all times.

Library staff members will take the actions outlined below in these or similar situations:

- A child is alone and frightened or crying in the library
- A child is alone and doing something dangerous, or another person in the library seems to be a danger to the child
- A child is alone and is not following the library rules
- No caregiver comes to pick up a child under the age of sixteen (16) by closing.
- Any child under the age of eleven (11) is alone in the library

Library staff members will evaluate the situation and attempt to contact the child's parent or guardian. If staff cannot reach the parent or guardian, they will place the child in the care of the appropriate local law enforcement agency. Library staff cannot transport children for any reason.

5.0 Materials Selection Policy

5.1 Collection Development

~~The mission of the Farmers Branch Manske Library (FBML) is to provide the community with an inviting center for learning, culture, recreation, and information in all its forms... The intent of the Collection Development Policy is to increase public understanding of the purpose and nature of the Farmers Branch Manske Library collection and to serve as a guide for Library staff in the development and maintenance of the Library's collection.~~

The goal of the Library is to provide the citizens of Farmers Branch with a range of materials in a variety of print and non-print formats to meet their informational, cultural, educational, and recreational needs and interests.

To meet this goal, the Library has developed procedures for selecting, evaluating, re-evaluating, and withdrawing materials. These procedures are intended to ensure that the collection reflects all points of view on current and historical issues, and that materials are available in diverse media formats.

The Library endeavors to provide a range of opinions, majority and minority, on all subjects, and does not exclude materials based on the author's or producer's point of view. The Library also attempts to avoid collections that reflect inordinate responsiveness to a single point of view.

Individual use of Library materials is a private and personal matter. All citizens are free to reject for themselves materials of which they may disapprove; no citizen may restrict the freedom of use and access for others. Responsibility for the reading, listening, and viewing of Library materials by minors' rests with their parents or legal guardians, not with Library staff. Selection of Library materials is not inhibited by the possibility that materials may come into the possession of children.

OBJECTIVES

~~1. Maintain the collection by purchasing new materials and withdrawing obsolete and dated materials. 2. Ensure the collection meets the educational and recreational needs of the community. 3. Maintain a core collection of materials that meets the community's need for basic information and standard or classic works. 4. Provide popular and best-selling titles to the community in a timely manner.~~

(Objectives section removed; replaced by broader policy statements.)

5.2 Criteria for Selection

~~General criteria used for the selection of print materials include user demand, necessity of purchasing an item with similarities to items already in the collection, reading level of the intended audience, suitability of subject, cost, availability at other locations, and recognition by established reviewers.~~

Books and materials are selected according to intrinsic merit, subject treatment, community interest, and contribution to a balanced collection in the Library. No single standard of suitability can be applied in all cases. The volume and nature of requests for access to Library materials by members of the public is a significant factor in selection. Flexibility, open-mindedness, and responsiveness are exercised during the evaluation process. Materials are selected to present a variety of opinions on a subject and are judged as a whole rather than on isolated passages.

Additional items of consideration are user request, suitability of subject matter, **cost**, availability, and recognition by established reviewers. Materials are evaluated as a whole and chosen with the intent of creating a balanced collection that represents a wide array of viewpoints, attitudes, and ideas. Patrons are limited to 3 active requests for material at any given time.

Nonfiction / Fiction Criteria

~~Nonfiction items are selected with additional criteria including timeliness and accuracy...
Fiction items are selected with additional criteria including current trends, popularity, artistic presentation, originality, style...~~

(This section is removed in proposed policy)

Self-Published Materials

~~The Library generally does not purchase self-published materials unless they meet the same guidelines...~~

(This section is removed in proposed policy)

Audiovisual Materials

~~The Library collects audiovisual materials in the form of DVDs and audiobook CDs...~~

(This section is removed in proposed policy; proposed policy does not address AV formats separately.)

Electronic Materials

~~Digital resources... subject to the same general selection criteria...~~

(This section is removed; proposed policy consolidates all formats under unified criteria.)

USER RECOMMENDATIONS

~~The Library encourages input from the Farmers Branch community... Suggestions for Purchase procedure...~~

The Library encourages input from the Farmers Branch community concerning the collection. All suggestions for purchase are subject to the same selection criteria and may not be purchased. In addition, the library will not fill customer requests that require **ongoing costs** (memberships, subscriptions, etc.) and that are not accessible to more than one user over the life of an item.

INTERLIBRARY LOAN

~~Items which are older or less popular... may be obtainable through interlibrary loan...~~

(This section is removed in proposed policy and replaced in section 7.)

GIFTS AND DONATIONS

~~The Library accepts gifts or donations...~~

(This section is removed in proposed policy and replaced in section 12.)

DESELECTION AND COLLECTION MAINTENANCE

~~Continued growth of the Library collection requires periodic removal of worn, damaged, or outdated materials...~~

The Library Advisory Board endorses the American Library Association (ALA) Library Bill of Rights (**Addendum C**), the ALA Freedom to Read Statement (**Addendum D**), and the ALA Free Access to Minors Statement (**Addendum E**) and interprets these statements to include all Library materials regardless of format. Responsibility for the selection and removal of books and other Library materials resides with the Library Director, who may delegate that responsibility to Library staff.

LIBRARY BILL OF RIGHTS

~~Full ALA text included in Policy A.~~

(Proposed policy references the ALA Library Bill of Rights, the Freedom to Read Statement, and the Free Access to Minors Statement as addenda rather than reproducing them in full.)

5.3 Collection Development and Maintenance

The Library will evaluate its collection on a continuing basis in response to the changing nature and needs of the community. The criteria used in the selection of materials will be used in its withdrawal in addition to the guidance set forth by the American Library Association.

In order to maintain the collection in its most useful and attractive condition, the professional staff will consider for withdrawal material that is:

- No longer in demand
- Superseded by a newer edition or a more accurate resource
- In poor condition

Replacement of a withdrawn item is not automatic; the decision to replace will be based on the selection policy. When appropriate, deteriorating items will be repaired.

DISPOSAL OF WITHDRAWN MATERIALS

~~Materials withdrawn from the Library may be disposed of through book sales, giveaways, exchanges, or recycling.~~

The Library will make every effort to transfer unneeded items in usable condition to Library support groups, local community organizations, or a library vendor specializing in discards and donations from libraries that provide revenue in return for surplus materials. Unneeded items transferred to the ownership of a Library support group may be sold to benefit Library programs and services.

5.4 Reconsideration of Materials

CONTROVERSIAL MATERIAL / RECONSIDERATION

~~The Farmers Branch Manske Library supports the ALA Library Bill of Rights... Users may complete a form... Committee review... Library Board appeal...~~

The Library welcomes expression of opinion by patrons about the collection or individual titles but will be governed by this Policy in making additions and deletions.

Patrons who request the reconsideration of Library materials will be asked to put their request in writing by completing and signing the Farmers Branch Manske Library Request for Reconsideration Form **(Addendum B)**. All fields on this form must be completed and returned to library staff.

In order to request reconsideration of library materials, patrons must have a library account in good standing. Patrons can only place two (2) requests at any given time. An individual material will only be reviewed once every 24 months.

After review of the request, the Director, or designee, will communicate a decision and the reason for it, in writing, to the patron who initiated the request for reconsideration.

In the event that the patron who initiated the request is not satisfied with the decision, they can present a written appeal of the decision to the Director and the Farmers Branch Manske Library Advisory Board. The Director and the Board will communicate a decision and the reason for it in writing.

Requests are reviewed in the order they are received; each request and appeal may take up to 60 days to review but could be longer depending on the number of requests.

6.0 Circulation

6.1 Collection Usage Rules

1. Loan of materials: There is a checkout limit of ~~50~~ fifty (50) total items per ~~full~~ ~~access~~ library card and ~~of that~~ **DVDs are limited to ten (10)** ~~may be DVDs~~ at one time. Loanable materials ~~are automatically renewed with a maximum of 3~~ ~~renewals~~ will be automatically renewed three (3) times if there are no holds on the item, and the patron's account is in good standing. The loan period for most materials is 3 weeks.

Users who have opted to receive notices will receive a courtesy message three days before the item's due date. This notice will indicate which items were renewed and which items could not be renewed.

2. TexShare cards allow patrons to check out up to five (5) items at a time.
3. Holds: Any circulating library materials may be placed on hold. When the item requested is available, the patron is notified that the material will be held for seven (7) days. Patrons may place up to 20 holds per account.
4. Suspension or revocation of borrowing privileges: The Library Director may suspend or revoke borrowing privileges when fines are not paid, library material is not returned, or library policies are not followed.
5. Equipment malfunctions: The library is not responsible if a patron's equipment malfunctions when playing media borrowed from the library.
6. Library Staff: Library staff will check out all materials for personal use through circulation channels in accordance with the policies established for all library patrons. ~~Staff are responsible for any fines or damage charges incurred.~~

6.2 Fines and Fees

~~Patrons assume full responsibility for return of materials, or any fines, fees or damages associated with loaned materials under this policy.~~

All cardholders are responsible for materials borrowed on their card. Parents or Guardians are responsible for all materials borrowed by minors under the age of 18. ~~Overdue~~ fines are charges are outlined in the **Farmers Branch Code of Ordinances**.

The Library may impose and collect lost item fees for the infringement of the established rules and regulations and may suspend or revoke the borrowing of any book or other material by a cardholder who has failed or refused to pay any fee or to return any book or other material by the due date set by the Library.

Due date reminders for materials are a courtesy of the library. Patrons are obligated to return their materials on time, even in the event reminder notifications are not received. The patron will receive an automated reminder notice if overdue items have not been returned within five days of the due date. A second courtesy reminder notice will be sent 21 days after the due date. The patron's account will be billed a lost item fee for any material not returned for the overdue material 60 days after the due date and a billing notice will be sent to the patron.

Commented [TK3]: We have to make this "under 18."

6.3 Regulations

1. A library card becomes delinquent when the charges on his/her account reach \$30.00. Borrowing privileges are suspended until the total charges owed are less than \$30.00.
2. All library debts are discharged when listed in a patron's bankruptcy.
3. A police report (filed within 60 days of items being due) is necessary for the Library to waive related fees and replacement costs on items stolen from the patron or checked out on a lost/stolen library card. Processing fees are non-refundable.
4. Materials that are declared lost, paid for, and then found are not eligible for refund and may be kept by the patron. Processing fees are non-refundable.

7.0 Interlibrary Loan

7.1 Interlibrary Loan

~~Materials not available at Farmers Branch Library may be borrowed through Interlibrary Loan. Patrons will be charged a \$2.00 processing and postage fee for each filled Interlibrary Loan request. This service is available to Farmers Branch residents and any non-TexShare members whose accounts are in good standing. Requests can be made by filling out and submitting an Interlibrary Loan Request form, which can be obtained through our website, or inside the Library.~~

The Library is committed to serving the public by providing materials to meet our patrons' needs. The mission of the Library is to enrich lives, build community, and foster success by bringing people, information, and ideas together. The Interlibrary Loan (ILL) service offers patrons access to collections beyond what is held in Farmers Branch, allowing patrons to request items to be sent to the Library. ILL services are available to adult cardholders in good standing. ~~There is a limit of five active requests at any time. Staggering requests so that all items are not received at the same time may help in managing their use. Multiple requests for a singular item will not be filled.~~

Up to five (5) ILL requests may be pending or checked out at one time. Patrons who have lost or damaged three (3) ILL items will lose the ability to request ILLs.

The average time to fill requests is two (2) weeks, although turnaround can be four (4) weeks or longer. ~~Interlibrary loans are requested from free lending sources. In the event an item can only be found at a library that imposes lending fees, the customer will be contacted to determine the amount they are willing to pay.~~

While every effort is made to fill interlibrary loan requests, occasionally, items simply cannot be found, or libraries may be unwilling to lend them.

7.2 Guidelines

~~Interlibrary loan materials returned without white labels could be improperly processed and not credited as returned items.~~

The white label attached to the cover of an interlibrary loan MUST REMAIN ON THE ITEM. Interlibrary loan materials returned without white labels could be improperly processed and not credited as returned items.

Patrons MUST return all materials to the circulation desk, in order to assist with preserving the integrity of the lending library's materials. Return of an ILL through the bookdrop could result in loss of ILL privileges. ~~PLEASE DO NOT RETURN THESE ITEMS THROUGH THE BOOK DROPS.~~

7.3 Materials Not Available Through ILL

~~The Library will not submit requests for items published within the last six months. Bestseller and high demand items usually are not available for loan, and audiovisual materials (CD and DVD) are often not as readily available as books and print materials. Reference, rare or fragile items, and some genealogy materials are not available on interlibrary loan.~~

- Newly published materials (materials less than one year old)
- Audio-visual material
- Textbooks
- Books copyrighted or dated prior to 1920
- Entire issues of periodicals
- Rare books or non-book materials
- E-books or e-documents/articles
- Any item that is valued \$50 or more
- Restricted Material

The lending library can dictate the conditions under which it will lend materials. Some of the materials may be designated by the lending library as restricted. This means that this material must be used in the Library and cannot leave the building. Library staff will notify the patron that the material is available but restricted to in-library use only.

7.4 Loan Period

The length of the loan is set by the lending library and will vary accordingly. The due date is noted on each item. ~~After being notified that a requested item has arrived, it should be picked up as soon as possible. If a patron fails to retrieve an item before its due date, it will be returned to the lending library. Items received through interlibrary loan may be renewed at the discretion of the lending library. Requests for renewal must be submitted at least five days before the item's due date.~~

If the item can be checked out and is not picked up by the due date listed on the sticker, it will be returned to the lending library, and the patron will be charged the loan fee. If the item is not picked up within 7 days of notification (unless a shorter time is indicated by the lending library) it will be returned to the lending library and the patron will be charged the loan fee. Renewal of ILL materials is unavailable. Materials cannot be requested again for three (3) months.

The lending library may exercise the option to recall material needed by its local patrons. If the material is recalled before the due date, the patron must, upon notification, return the material immediately.

7.5 Fines and Fees

~~Patrons are responsible for any fines, replacement costs, or other fees imposed for lost or damaged interlibrary loan materials, as determined by the lending library.~~

Any item received via ILL service is subject to the same fees/fines placed on similar items owned by the Library. In addition, libraries which loan material to the library may place additional fines/fees on loaned items. Interlibrary loans are requested from free lending sources. In the event an item can only be found at a library that imposes lending fees, the customer will be contacted to determine the amount, if any, they are willing to pay for the material.

The patron is responsible for any damage to and/or loss of the material which results after he/she has picked up the Interlibrary Loan requested material. Patrons will not be billed for item(s) noted as damaged prior to their checking out the item(s).

Patrons will be charged a processing and postage fee as outlined in the **Farmers Branch Code of Ordinances**.

SECTION 8 — COPYRIGHT RESTRICTIONS

~~(Proposed Policy does not include a copyright section; Current policy's full copyright language is removed.)~~

~~The copyright law of the United States (Title 17, United States Code) governs the making of photocopies or other reproductions of copyrighted materials. Under certain conditions specified in the law, libraries and archives are authorized to furnish a photocopy or other reproduction. One of these specified conditions is that the photocopy or reproduction is not to be "used for any purpose other than private study, scholarship, or research". If a user makes a request for, or later uses a photocopy or reproduction in excess of "fair use", that user may be liable for copyright infringement. This institution reserves the right to refuse to accept a copying order if, in its judgment, fulfillment of the order would involve violation of copyright law.~~

8.0 Fines and Fees

The City of Farmers Branch City Council shall approve all library fees as outlined in the **Farmers Branch Code of Ordinances**.

9.0 Internet and Computer Use

9.1 Summary

~~The Library provides the community with computer and Internet resources to supplement and enhance the Library's existing print and multimedia collection.~~

The Library's computers allow users to use a variety of electronic resources (Addendum F). All Library computers must be used in accordance with the Library conduct policy.

~~2. Public computers: All public computers offer the same access to desktop programs, Internet browsers and various software. a. The Library's public computers are not intended to provide access to every software or hardware application or to every source of information available b. The library cannot guarantee or provide access to restricted sites requiring passwords, fees, user accounts or special software~~

The Library is committed to providing access to information, educational, recreational, and cultural resources for library users of all ages and backgrounds. The library strives to balance the rights of users to access electronic resources with the rights of users to work in a public environment free from sounds and images intended to harass library patrons or staff.

Library staff are available to help library patrons use the computers to find the information they need. Library staff or volunteers can help patrons learn how to use search tools on the computers but cannot provide extensive one-on-one instruction. Library staff or volunteers will not enter information for library patrons.

9.2 Privacy

The Library takes a variety of measures to protect your privacy when you use the library computers. The library's computers are in a public area. Others may be involuntarily exposed to what you are viewing. The library asks that you remain sensitive to the fact that you are working in a public environment shared by people of all ages.

9.3 Precautions

Illegal activities or activities that interfere with or disrupt the network, users, services or equipment are prohibited and not protected by the library's privacy policy. The library does not routinely monitor public computers but reserves the right to do so when a violation of this policy or illegal activity is suspected. Staff is authorized to take immediate action to protect the security of computers and the network and to enforce the following rules. This includes confiscating any removable media, requiring a user to leave a computer or the premises, and contacting law enforcement authorities.

The Internet is a global resource. The Internet may contain material of a controversial nature. Users should note that not all Internet sources provide accurate, complete, or current information.

REGULATIONS

1. Filtering

~~The library subscribes to the American Library Association's Library Bill of Rights, Freedom to Read Statement and Freedom to View Statement...~~

All patrons are permitted to use Library computers to access the Internet. All Library computers with Internet access use a technology protection measure to block, filter or otherwise protect against access to visual depictions that are obscene, child pornography or harmful to minors, and to any other materials considered inappropriate for or harmful to minors. Public wireless Internet access and public computers are filtered in accordance with federal law, and all Library policies concerning legal, acceptable and safe use of computers and the Internet apply.

Patrons are responsible for complying with copyright law (**Addendum G**), licensing agreements, and the policies of individual websites that you view.

2- Liability

~~The patron understands that he/she accesses the wireless internet connection at his/her own risk...~~

Software and other files downloaded from the Internet may contain viruses or spyware that may infect other computers.

9.4 Supervising Computer Use by Children

3- Minors

~~A minor's use of public computers and the internet is the responsibility of the minor's parent or legal guardians...~~

Filtering software may not block all material users find offensive. Librarians cannot act in the place of parents in providing constant care and supervision of children as they explore the Internet. Parents and legal guardians are responsible for monitoring any and all Internet use by minors. Consent given on the part of parents or legal guardians for a Library card constitutes acknowledgment by the parents or guardians that they have a responsibility for monitoring their child's use of all Library resources, including the public computers.

9.5 Rules Governing Use of Library Computers

Use of Library technology by each and every staff member, volunteer, or patron shall constitute that person's acknowledgment of, and agreement to, abide by this Internet Use and Safety Policy, including guidelines for use of the Internet by minors.

Failure to comply with the following rules may result in loss of computer privileges, loss of library privileges, and prosecution.

Access & Time Limits

~~A library card or Internet guest card is required... sessions limited to 4 hours... Express Pass...~~

- Patrons must use a valid library card or guest pass to log into the computers.
- Patrons may use the computer for up to four (4) hours a day.

- Patrons using a guest pass are issued flex time in 30-minute increments up to four (4) hours per day, managed by the Comprise Computer System. Flex time is only available if computer capacity is below 78%. REMOVE ALTOGETHER??
- Patrons may download files using supported media. The library is not responsible for damage to your media or for corruption of your data, including damage caused by mechanical malfunction or corruption caused by virus or spyware infection while using library computers.
- ~~Printing may be performed from any public desktop computer... \$.10 per page...~~
- There is a charge for printing from public computers as outlined in the Farmers Branch Code of Ordinances.
- ~~Library staff have the responsibility to protect privacy...~~
- Respect others' privacy by not attempting to observe or comment on what others are viewing.
- Remain sensitive to the fact that you are working in a public environment shared by people of all ages.
- Use headphones when listening to audio content and keep volume low so you do not disturb others.
- As a courtesy to others, log off completely when you are finished with your session. This also protects the privacy of your search history.
- Do not misuse computer equipment or software.

Misuse includes but is not limited to:

- Viewing material that violates federal, state or local laws or regulations, including but not limited to those regarding accessing, viewing, printing and distributing obscenity or child pornography.
- Hacking into the library computer system or any other computer system.
- Mishandling, damaging or attempting to damage computer equipment or software; tampering with computer settings.
- Interfering with system operations, integrity, or security.
- Uploading, downloading, or creating computer viruses or other forms of malicious programming.
- Engaging in any activity that is deliberately offensive or creates an intimidating or hostile environment.
- Violating copyright laws and software licensing agreements or the policies of the individual websites that you view.
- Disclosing, using, or disseminating personal identification information regarding minors without proper authorization.
- Failing to pay for printing.
- Failing to comply with time limits.
- Any other violation of acceptable use of the public computers.

9.6 Printing

Printing fees are outlined in the Farmers Branch **Code of Ordinances**. Print jobs are paid for and picked up at the printing kiosk. Printing must be picked up the same day it is queued into the printer, or the print job will be deleted.

10.0 Facilities Use

10.1 Facilities Use

The Library is to be the community's information center, providing free and equal access to a full variety of library resources and innovative technologies to enhance the quality of life and meet the informational, educational, and cultural interests of the entire community. The following policy, governing the use of Library facilities, reflects this mission.

The Library makes available public facilities, as defined in this policy, on an equitable basis, regardless of the beliefs or affiliations of individuals or groups. Library facility use does not constitute the Library's endorsement of the beliefs, ideas, or policies expressed by organizations or individuals using the space.

In all Library facilities, Library-sponsored programs and activities take precedence over other activities. Use of Library facilities by outside organizations or groups may not interfere with regular Library operations or services.

Library facility users and Library patrons must comply with the Library Rules of Conduct Policy and all applicable local, state, and federal laws.

The Library Director (or designee) reserves the right to refuse groups the use of Library facilities whenever, in the Library Director's (or designee's) best judgment, the use does not conform to this policy.

The Library Director or designee must give advance permission for any use of Library facilities.

The name, address, and phone number of the Library may not be used as the official address of any organization using Library facilities, nor may any non-library group using Library facilities publicize its activities in such a way as to imply Library sponsorship.

The City of Farmers Branch and the Library are not liable for damages caused to the user or his or her property while using Library facilities, and City of Farmers Branch and the Library will be held harmless from any liability to third parties for injury caused by the group, or any persons or groups, while using Library facilities.

10.2 Study Rooms

Five (5) study rooms are available for community members to use on a first-come, first-served basis. Limitations on the reservation length and use may be imposed by the Library Director or designee. Study rooms are free of any charge.

10.3 Meeting Rooms

The Library provides two (2) meeting rooms with seating and tables for up to 10 people. The Library's meeting rooms can be reserved up to three (3) days in advance and are available during normal operating hours. Federal, state, county, or town governments may use the meeting rooms for official government business at other times as authorized by the City Manager. The primary purpose of the meeting rooms is for conducting Library and city programs and services, which will have first priority in scheduling. The secondary purpose of the meeting rooms is to provide community meeting spaces.

All groups or individuals may use the rooms under the following conditions:

1. Rooms may be reserved for a minimum of 15 minutes and a maximum of 2 hours a day.
2. Only one (1) reservation is permitted per day. Reservations may not be extended.
3. A valid ID will be required to claim a reservation. Forms of ID accepted are a government-issued photo ID or student ID.
4. A room left unattended for more than 15 minutes will be considered vacant and available to others.
5. The solicitation of personal information from attendees is prohibited.
6. The sale of goods and services, admission fees, and/or solicitation of donations is prohibited.
7. Cancellation of reservations should be made 24 hours in advance of the reservation. Failure to cancel with sufficient notice two times may lead to cancellation of all remaining reservations.
8. Meetings must end 15 minutes prior to Library closing time. Time limits must be adhered to. Meeting preparations and take-down must be made within the overall meeting room availability timeframes. The meeting rooms are to be returned to how they were found.
9. Failure to arrive within 15 minutes of the reservation starting time may result in cancellation.
10. Prior to the use of a Library Meeting room, Library Administration reserves the right to review any signage, decorations, or literature to be displayed in the meeting room for compliance with the meeting room policy. No signage may be affixed to the walls, woodwork, ceiling, windows, or furniture. Decorating is permitted, but certain types of decorations are prohibited.

Restrictions include, but are not limited to:

1. Confetti
2. Burning Candles or incense, or any type of open flame
3. Decorations incorporating metallic glitter
4. Nails, thumbtacks, or staples on any room surface

5. Tape on walls, ceilings, and woodwork

Only Library-sponsored presenters, library support groups, and local or federal government groups, either sponsoring or co-sponsoring a program, may charge an admission fee or sell a product.

10.4 Innovation Zone

The Innovation Zone (IZ) provides patrons hands-on, engaging ways to make creative projects with a variety of tools and technology in a collaborative makerspace environment.

Those wishing to use the IZ must meet the following conditions:

1. Have a Farmer Branch Library Card or an Innovation Zone Card in good standing.
2. Patrons must be at least eleven (11) years of age to use the Innovation Zone.
3. Parental permission is needed for patrons between the ages of eleven (11) and sixteen (16).
4. Patrons must read and sign the Innovation Zone Equipment User Agreement.
5. To use the Glowforge or 3D Printer, patrons must complete an Online or in-person Safety Training course and obtain the certificate of completion.
6. A reservation is required to use the Glowforge or the 3D Printer. Other equipment is available for walk-in use.
7. Reservations for the Glowforge must be made at least two (2) days in advance and can be made up to one (1) week in advance via the Library's online reservation system.
8. 3D Printer reservations can be made same day or up to one (1) week in advance.
9. Each machine can only be used for up to four (4) hours per day.
10. Unattended or Overnight printing/cutting jobs are not permitted.

10.4.1 Materials

The library will provide limited consumable materials for stations and will sell them at cost as outlined in the Farmers Branch Code of Ordinances Fee Schedule. Patrons may not bring their own materials for stations requiring specialized supplies.

3D Printer Filament will be charged based on the design's estimated usage prior to the beginning of a print. Staff will check the design estimate and charge the patron per gram for the material, including the weight of support, rafts and fillers. Partial numbers will be rounded up to the nearest whole number.

10.4.2 Project Regulations

The equipment may be used for lawful purposes only. Patrons will not be permitted to use the equipment to create objects that are:

- Prohibited by local, state or federal law.
- In violation of another's intellectual property rights, for example, materials that are subject to copyright, patent or trademark protection.
- Unsafe, harmful, dangerous or that may pose an immediate threat to the well-being of others, for example, guns, knives or other possibly lethal weapons.
- Obscene or otherwise inappropriate items for the Library environment.

Library staff will monitor the IZ for dangerous or harmful behavior. The Library reserves the right to cancel any project that does not adhere to the policy.

10.5 Displays and Exhibits

Display cases and exhibit areas are used for Library-sponsored displays, which inform the public of the wide range of issues, events, and interests within the community.

The posting or distribution of a particular item does not indicate that the Library endorses any organization, cause, or activity.

10.6 Public Art

Library-sponsored temporary exhibits, curated by staff, provide a venue for local artists to exhibit work.

Any permanent works of art in Library facilities must be approved by the City of Farmers Branch.

10.7 Bulletin Boards

All information boards within the Library are to inform the public of Library and City related information, resources, and events. The Library does not have a community board for members of the community to post information.

11.0 Library Closings

The Library is closed for City observed holidays and other operational needs.

The Library Director or designee, working with Farmers Branch City Manager, determines the closing of Library locations due to weather, maintenance, or safety-related concerns.

12.0 Gifts

The Library welcomes and encourages monetary gifts, bequests, endowment funds, and gifts of property, services or materials from individuals, groups, foundations, or corporations. All gifts will be evaluated for appropriateness and alignment with the Library's mission and all other existing policies. Gifts shall not be a substitute for adequate local funding, but a way for the community to give back to their Library.

The Library and staff are under no obligation to accept gifts, items, or funds and reserve the right to refuse any gift.

Gifts valued at \$1,000 or less will be reviewed and accepted by the City Manager (or designee) upon the recommendation of the Library Director.

Gifts valued over \$1,000 as well as conditional gifts will be reviewed and accepted by the City Manager after consultation with the City Council and upon the recommendation of the Library Director.

Gifts of physical items, including books and other material donations, are accepted with the understanding that ownership passes to the Library.

The Library reserves the right to decide use, condition of display, and final disposition of all gift material it receives. The Library may provide a receipt acknowledging the number of donated items, but will not attempt to estimate their value. Gifts will not be returned to the donor.

13.0 Programming

Programming, an essential service of the library, is designed to engage Library users, spotlight materials and services, and provide opportunities for patrons of all ages to share informational, cultural, educational, and recreational experiences. The Library may also participate in cooperative or joint programs with other agencies, organizations, institutions, or individuals as part of its own effort to address information needs and to facilitate information access in the community the Library serves. Professional performers and presenters with specialized or unique expertise may be hired for Library programs.

All Library programs are open and free to the public. Programs are scheduled at the discretion of Library staff.

Performers and presenters will not be excluded from consideration because of their origin, background, or views, and program topics will not be excluded because of possible controversy.

Library sponsorship of a program does not constitute an endorsement of the content of the program, the organization presenting the program, or the views expressed by presenters or participants.

Suggestions from the public regarding selection, retention, or reconsideration of programs are encouraged and reviewed ([Addendum H](#)).

To request a reasonable accommodation for a disability, call the Library a minimum of three (3) days before the program.

14.0 Volunteers

The Farmers Branch Manske Library recognizes volunteers as an invaluable community resource and welcomes their support. Volunteers provide support to staff by performing duties or tasks without wages or benefits. They do not take the place of staff but provide supplemental or specialized services.

Volunteers are accepted when their skills and abilities match specific needs. Volunteers must be over the age of fifteen (15). Volunteers over the age of seventeen (17) must pass a background check. The Library does not guarantee that all volunteer applications will be accepted.

15.0 Library Support Groups

The Friends of the Farmers Branch Manske Library (“Friends”) groups and the Library Advisory Board serve as support organizations to the library, rather than policy makers.

These groups may raise money through campaigns, book sales, and sponsorship of special events. As in any volunteer organization, members are provided with an opportunity to use their time, skills, resources, and contacts in a worthwhile community endeavor, while receiving recognition for their efforts.

15.1 Standards

To use Library facilities, the Library name, or receive Library assistance, any Library support group must abide by the standards listed below.

1. All Friends groups and advisory boards shall conduct their fiscal affairs through appropriately structured non-profit, tax exempt organizations, such as non-stock corporations, and shall maintain their tax-exempt status.
2. There shall be a signed memorandum of understanding (MOU) between the City of Farmers Branch and the support group.
3. Funds raised by library support groups shall not be a substitute for adequate local funding.
4. Funds raised by library support groups shall be maintained in an account separate and distinct from the Library's operating accounts. Such accounts shall be administered by the treasurer of the support group.
5. Gifts made to the Library by the Friends group or the Library Advisory Board shall conform to Library gift and fiscal policies and shall not be used to dictate Library policy.

16.0 Social Media

16.1 Social Media

The City of Farmers Branch and the Library share responsibility for Library social media accounts. Social media is defined as any web application, site, or account created and maintained by the Library.

16.2 Usage Rules

The Library welcomes the comments, posts, and messages of the community and recognizes and respects differences in opinion.

The Library is not responsible for or liable for any content posted by any participant in a Library social media forum who is not a member of the Library’s staff.

Users should have no expectation of privacy in postings on Library sponsored social media sites; by using such sites, you consent to the Library's right to access, monitor, and read any postings on those sites. Users must understand that social media is permanent, retrievable, and public. Messages can potentially be read by anyone once posted, regardless of status on Friends, Follower, or Subscriber List. The Library recommends that users do not post their personal information or contact information on social media sites.

The Library reserves the right to reproduce comments, posts and messages in other public venues; such reproduction may be edited for space or content while retaining the original intent of the post.

Content containing any of the following will be removed immediately from any Library social media forum:

- Obscene content or hate speech
- Personal attacks, insults, or threatening language
- Private or personal information, including phone numbers and addresses, or requests for personal information
- Potentially libelous statements
- Falsification of identity
- Plagiarized material
- Spam or other commercial, political, or religious messages unrelated to the Library or its social media postings
- Solicitation of funds
- Any images, links, or other content that falls into the above categories

The City Communications Department reserves the right to ban or block users who have posted in violation of this policy.

In addition, users are expected to abide by the terms and conditions set by third party social media platforms as well as follow appropriate Federal and State Law.

The Library asks that individual user complaints be addressed directly to the Library Administration so they can be addressed quickly and specifically. Social Media is not the mechanism used by the Library to document or address Library user problems and concerns, or influence Library policy, procedures, or programs.

By choosing to comment you agree to these rules.

17.0 Security Footage

17.1 Security Footage

The Library is committed to serving the public by providing a safe place for all patrons and staff members. All video surveillance recordings from library equipment are library records as defined in the Texas Government Code Section 552.124 ([Texas Public Information Act](#)).

17.2 Access

Access to security camera footage in pursuit of documented incidents of injury, criminal activity or violation of the Library's Code of Conduct is limited to City personnel, including law enforcement staff, the City Manager and his staff and the City Attorney.

Access to security camera footage may be requested through the Texas Attorney General's office via an [Open Records Request](#).

18.0 Addendums

18.1 ADDENDUM A – PUBLIC SUGGESTIONS

Suggestions from the public can be sent via the Library Purchasing Suggestion form:

<https://farmersbranch.librarycatalog.info/polaris/custom/suggestionforpurchase.aspx>

18.2 ADDENDUM B – Requests for Reconsideration

Requests for reconsideration from the public can be sent via the **Library Requests for Reconsideration form**:

18.3 ADDENDUM C – ALA BILL OF RIGHTS

American Library Association (ALA) Library Bill of Rights:

<http://www.ala.org/advocacy/intfreedom/librarybill>

18.4 ADDENDUM D – ALA FREEDOM TO READ STATEMENT

American Library Association (ALA) Freedom to Read Statement:

<http://www.ala.org/advocacy/intfreedom/statementspols/freedomreadstatement>

18.5 ADDENDUM E – ALA FREE ACCESS TO MINORS STATEMENT

American Library Association (ALA) Free Access to Minors Statement:

<http://www.ala.org/Template.cfm?Section=interpretations&Template=/ContentManagement/ContentDisplay.cfm&ContentID=8639>

18.6 ADDENDUM F – ALA ACCESS TO DIGITAL INFORMATION, SERVICES, AND NETWORKS

American Library Association (ALA) Access to Digital Information, Services, and Networks.

<http://www.ala.org/advocacy/intfreedom/librarybill/interpretations/accessdigital>

18.7 ADDENDUM G – UNITED STATES COPYRIGHT LAW: U.S. CODE, TITLE 17

United States Copyright Law: U.S. Code, Title 17: <https://www.copyright.gov/title17/>

18.8 ADDENDUM H – Present or Suggest a Program

Suggestions regarding selection, retention, or reconsideration of programs.

<https://forms.office.com/pages/responsepage.aspx?id=P4JwkzY0SUijwrTIZT-GiIUHCOnwbexAmeQ6if7Q89VURTvVRkhXTzVDVFRQktVVIY3U1BBWEU0Ty4u&route=shorturl>