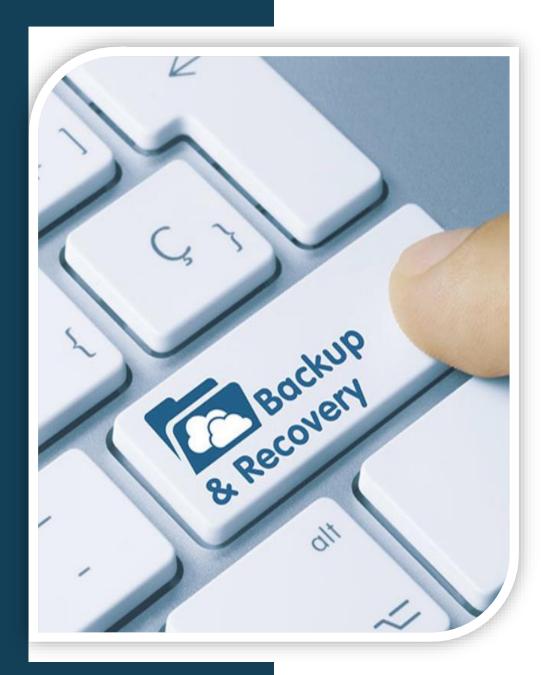


City Council Meeting | October 21, 2025

Requested By: Innovation and Technology Department



### **Background**

- City operations and public services are driven by reliable technology
- Protecting the City's critical data from loss or corruption is essential
- This provides the City with three secure copies of backed-up data
- In place since 2022, this solution safeguards the City's data

### Why this is needed

Ensures reliable system and data backups for recovery to keep critical City operations running smoothly



#### **Protects Critical Data**

Ensures important records and documents are not lost



#### **Keeps Services Running**

Helps the City continue serving residents even if systems fail or are attacked



#### **Quick Recovery from Emergencies**

Restores information and systems after unexpected events



#### **Saves Money and Time**

Reduces costly downtime and avoids expensive repairs or rebuilding from scratch



## Cost and Implementation

#### **Cost of Renewal**

Three-year contract not to exceed \$102,000 per year (total of \$306,000)

#### **Predictable Budgeting**

Fixed annual cost helps the City plan without unexpected expenses

#### **Ongoing Support Included**

Covers software updates, system monitoring, and vendor technical help

#### **Seamless Implementation**

Renewal keeps the current system running without interruptions or added setup costs



# Questions

