



IT Data Backup and Restore

City Council Meeting | October 21, 2025

Requested By: Innovation and Technology Department



IT Data Backup and Restore

Background

- 1** City operations and public services are driven by reliable technology
- 2** Protecting the City's critical data from loss or corruption is essential
- 3** This provides the City with three secure copies of backed-up data
- 4** In place since 2022, this solution safeguards the City's data

IT Data Backup and Restore

Why this is needed

Ensures reliable system and data backups for recovery to keep critical City operations running smoothly



Protects Critical Data

Ensures important records and documents are not lost



Keeps Services Running

Helps the City continue serving residents even if systems fail or are attacked



Quick Recovery from Emergencies

Restores information and systems after unexpected events



Saves Money and Time

Reduces costly downtime and avoids expensive repairs or rebuilding from scratch



IT Data Backup and Restore

Cost and Implementation

Cost of Renewal

Three-year contract not to exceed \$102,000 per year (total of \$306,000)

Predictable Budgeting

Fixed annual cost helps the City plan without unexpected expenses

Ongoing Support Included

Covers software updates, system monitoring, and vendor technical help

Seamless Implementation

Renewal keeps the current system running without interruptions or added setup costs

Questions



FARMERS BRANCH
TEXAS