



**FARMERS BRANCH**  
TEXAS

# Utility Rates and Water Conservation

Sustainability Committee | 1/14/26

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Water Conservation

# Discussion Topics

## **Rate Changes**

Visibility provides opportunity to engage residents in conservation and financial savings

## **Education and Awareness**

Mechanisms for outreach and behavior change

## **Current Rebate Programs**

Opportunities for indoor (toilet replacement) and outdoor (irrigation check-up) water savings

## **Discussion of Future Efforts**

New programs and focus areas

# Rate Changes

- New rates effective November 2025
- First increase in 10 years
  - 15% increase
  - Driven by rising wholesale costs and aging infrastructure
  - Removal of sewer cap
- 10% discount available for qualifying senior or disabled residents

## Water Rates

Water Rates as of November 1, 2025	Monthly Min. up to 2,000 Gal.	2,001 to 10,000 Gal. Min. Plus	10,000 to 20,000 Gal. Min. Plus	20,001 gal. and over Min. Plus
<b>Individually Metered Residential/Commercial</b>	\$25.29 plus oversize meter charges	\$6.91 per 1,000 gallons	\$7.74 per 1,000 gallons	\$8.06 per 1,000 gallons
<b>Individually Metered Residential Senior/Disabled</b>	\$22.76 plus oversize meter charges	\$6.22 per 1,000 gallons	\$6.97 per 1,000 gallons	\$7.25 per 1,000 gallons
<b>Master-Metered Residential</b>	\$25.29 plus oversize meter charges x number of units	\$6.91 per 1,000 gallons	\$7.74 per 1,000 gallons	\$8.06 per 1,000 gallons
<b>Master-Metered Residential Senior/Disabled</b>	\$22.76 plus oversize meter charges x number of units	\$6.22 per 1,000 gallons	\$6.67 per 1,000 gallons	\$7.25 per 1,000 gallons

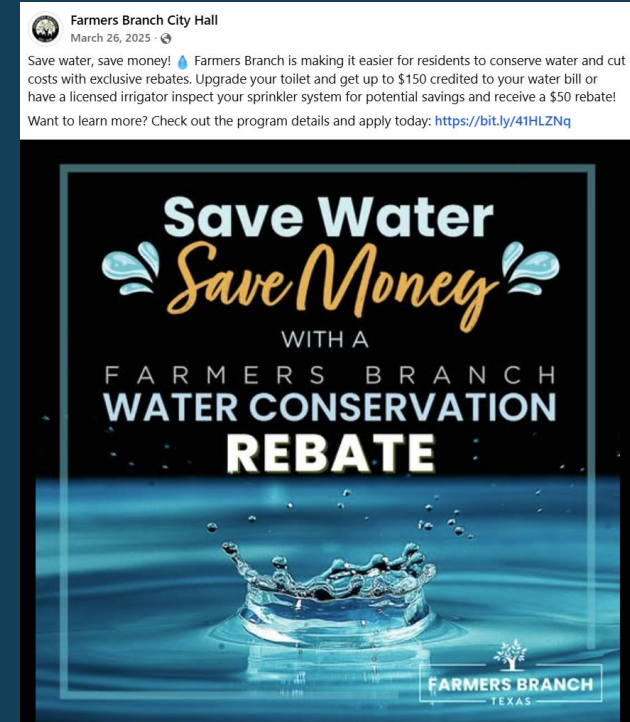
## Sewer Rates

Sewer Rates as of November 1, 2025	0-2,000 Gal. Water Used Min. Service Charge	2,000-10,000 Gal. Water Used	Over 10,000 Gal. Water Used
<b>Residential/Commercial</b>	\$26.44	\$3.59 per 1,000 gallons	\$4.86 per 1,000 gallons
<b>Residential (Senior/Disabled)</b>	\$23.80	\$3.23 per 1,000 gallons	\$4.37 per 1,000 gallons



# Education and Awareness

- In-person events hosted by committee members and staff
- Utilization of City marketing platforms
- Recognition through statewide award



# Water Conservation Rebates

## Toilet Rebate

- Established in 2023
- Up to \$150 per address
- Replacement with WaterSense toilet
- 123 toilets replaced
  - Over 1 million gallons saved annually

## Irrigation Check-up

- Established in 2024
- \$75 rebate
- Inspection of system by licensed irrigator
- 16 approved applications

# Discussion of Future Efforts

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