

Latest Response	Net Promoter Label	Rating	Comments	Responses	Followed-up By	Age	Zip Code
3/7/2026	Promoter	10	I don't remember the exact date I visited -- it was for early voting in the recent primaries. While I was there, I renewed my library card, and the person at the desk who helped me was so friendly and positive. She helped me get all the online resources set up so that I could use them. Since then, I've really enjoyed reading books and magazines on the Libby app, and last night I watched a movie on Hoopla -- all with my library account. It's a great resource, especially in these stressful financial times.	1		56 - 65	75234
3/6/2026	Passive	8	I think it would fun to have an adult summer reading challenge. It could help build community and help encourage adults to read more.	1	Anonymous	25 - 35	75254
2/27/2026	Promoter	10	Great atmosphere, love the innovation station, participated in the National Puzzle Day puzzle exchange. Glad to live near such a nice library!	1		46 - 55	75234
2/26/2026	Promoter	10	Librarian Rachael is endlessly patient and helpful when I have any questions or problems with the Innovation Zone equipment.  Also, the Innovation Zone is an incredible resource.	2		56 - 65	75234
2/6/2026	Promoter	10	Everything about Librery	1		56 - 65	75234

2/6/2026	Detractor	0	Witches really! Kids don't need that crap feed their soul truth don't fill them up with nonsense. They will be adults someday fill with crap and fantasy, they will not sub stain that way witches who writes that crap fire that Pearson	1	Yes- Director	36 - 45	75234
2/6/2026	Detractor	0	Very inflexible rules. Please learn from Carrollton. Very inconvenient and completely irrational rules. More concerned with keeping books on shelves rather than letting patrons enjoy it. Waste of my tax dollars. I prefer to go to Dallas and Carrollton. Not a great selection and punitive late fees/fines. A library should encourage and welcome patrons not turn them off. Feels like it is run by nazis. Very depressing. You have taken a wonderful thing and turned it sour. Shameful!	1	Anonymous	46 - 55	75234
2/3/2026	Promoter	10	I love to take my grandkids to the library. We visit several in the DFW area, but our favorite is Manske. I love park views and the kids love the selection of board games. Over the summer, my grandson loved to play the Nerf War game.	2		56 - 65	75287