Parking Complaints in Farmers Branch

8/1/16 – 7/31/17
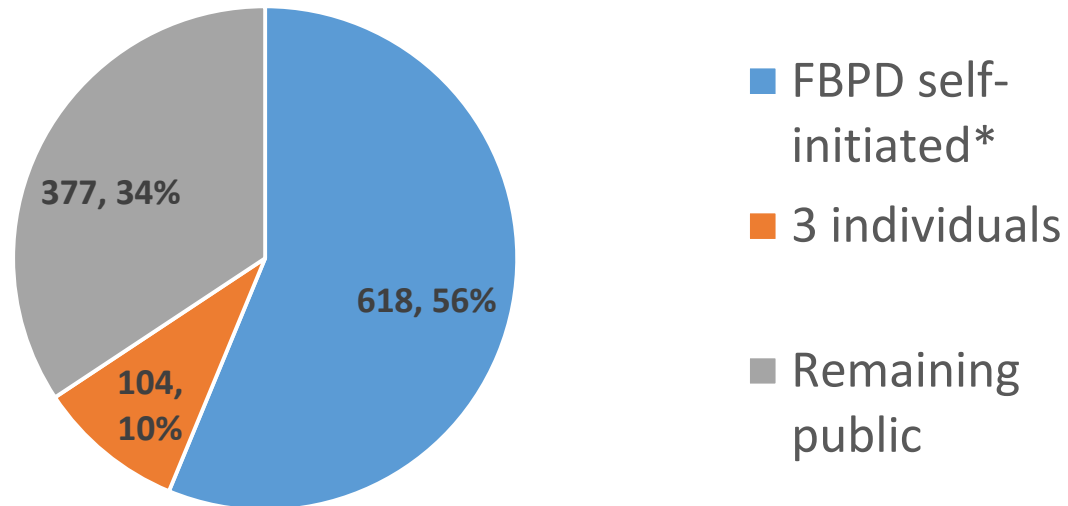
Parking complaints 8/1/16 - 7/31/17

Legend

- FBPD initiated
- Public calls
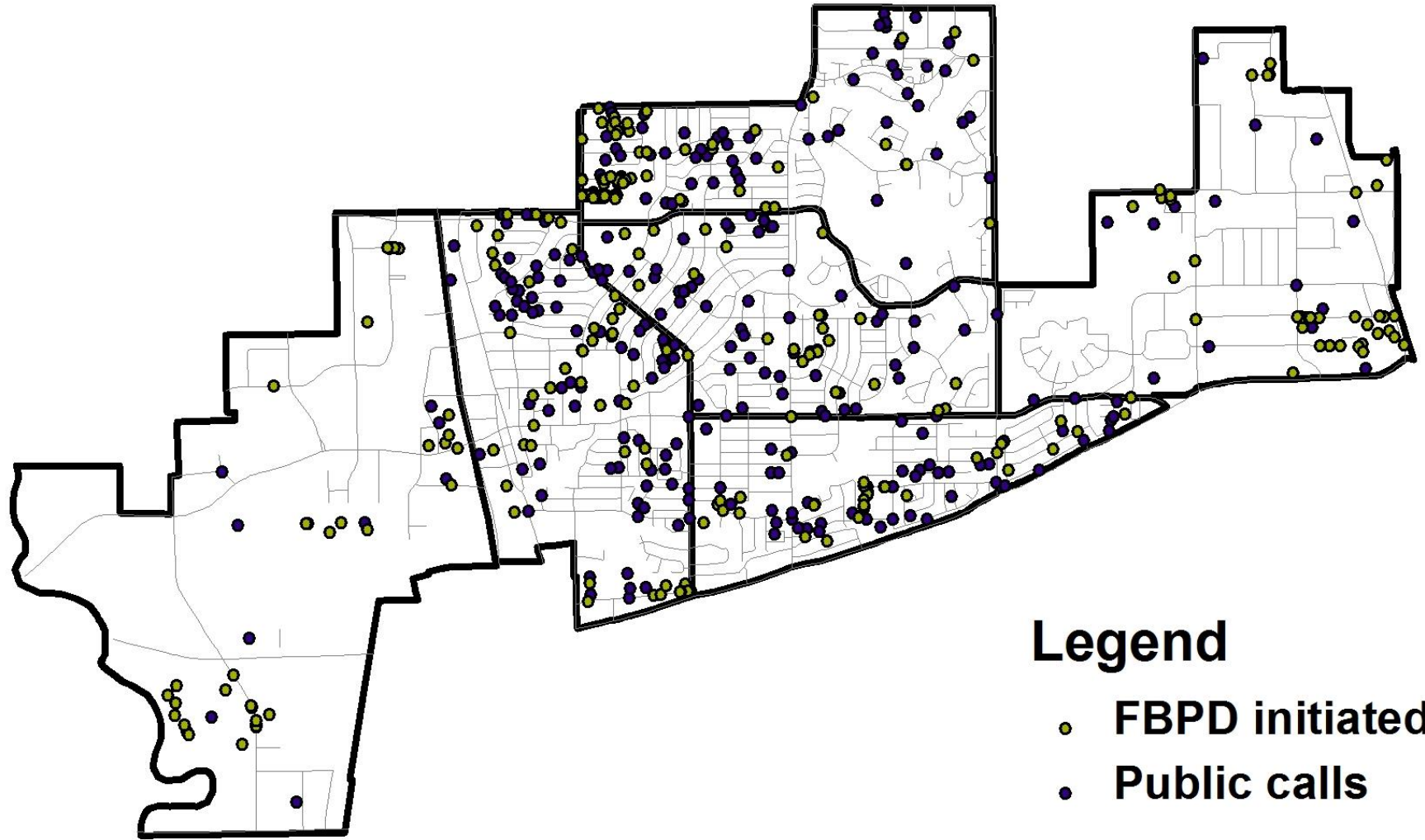
Sources of parking complaints

Parking complaints 8/1/16 - 7/31/17

- FBPD self-initiated*
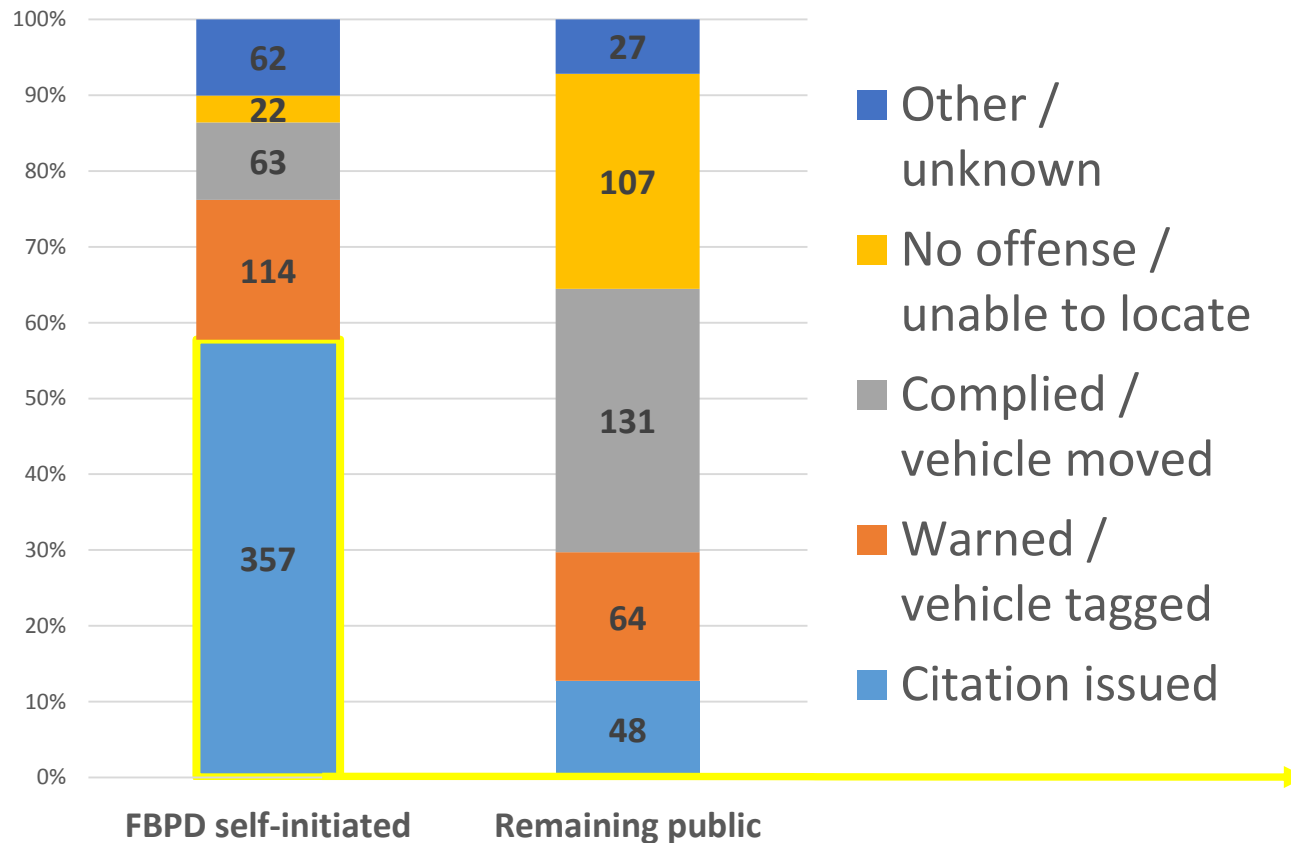- 3 individuals
- Remaining public

- 618 of the 1099 parking complaints (56%) were pro-actively initiated by Farmers Branch personnel.
- 104 of the 481 citizen generated complaints (22%) were initiated by 3 members of the public.

* Data throughout includes 18 calls from other FB departments and the Citizens on Patrol in this category.
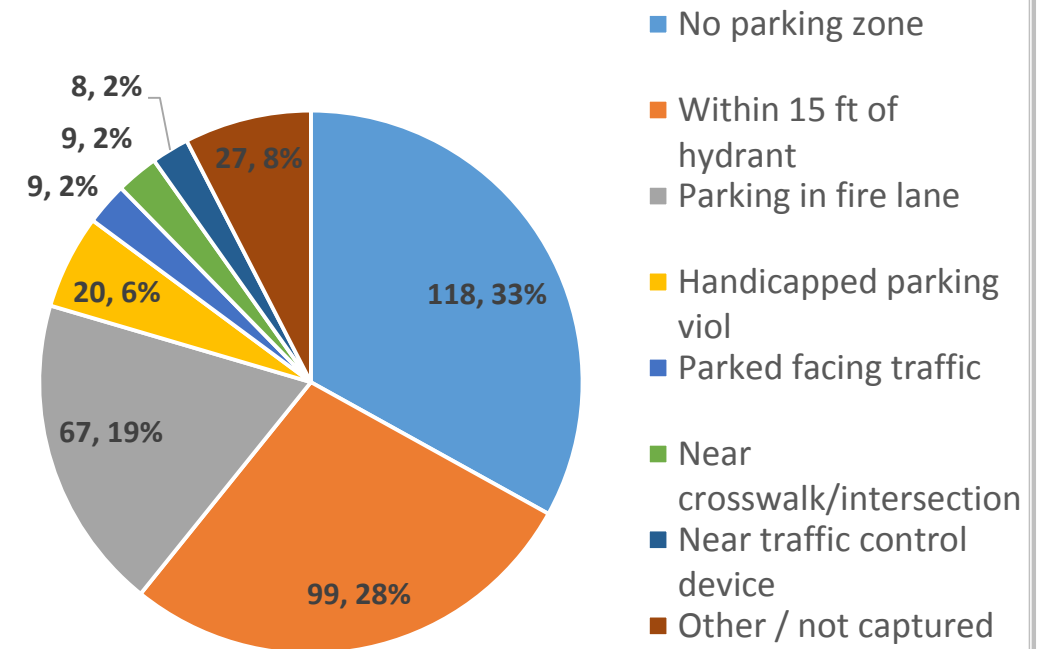
Resolution of parking complaints

Parking complaints 8/1/16 – 7/31/17

357 FBPD initiated, citation written

FBPD self-initiated / Remaining public

Legend:
- Other / unknown
- No offense / unable to locate
- Complied / vehicle moved
- Warned / vehicle tagged
- Citation issued

Pie chart legend:
- No parking zone — 118, 33%
- Within 15 ft of hydrant — 99, 28%
- Parking in fire lane — 67, 19%
- Handicapped parking viol — 20, 6%
- Parked facing traffic — 9, 2%
- Near crosswalk/intersection — 9, 2%
- Near traffic control device — 8, 2%
- Other / not captured — 27, 8%

Parking complaints by the public

Public parking complaints by location type

- Apartments
- Businesses
- Hotels
- Other
- Residences
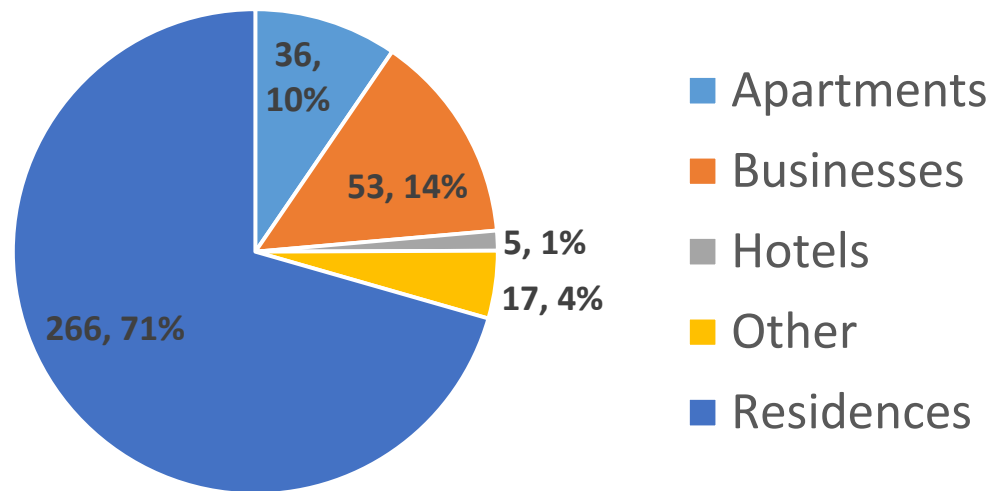
Complaint types, non-residential

- No parking zone
- 18 wheelers
- Parked in fire lane
- Handicapped parking viol
- Blocking traffic/view
- Others
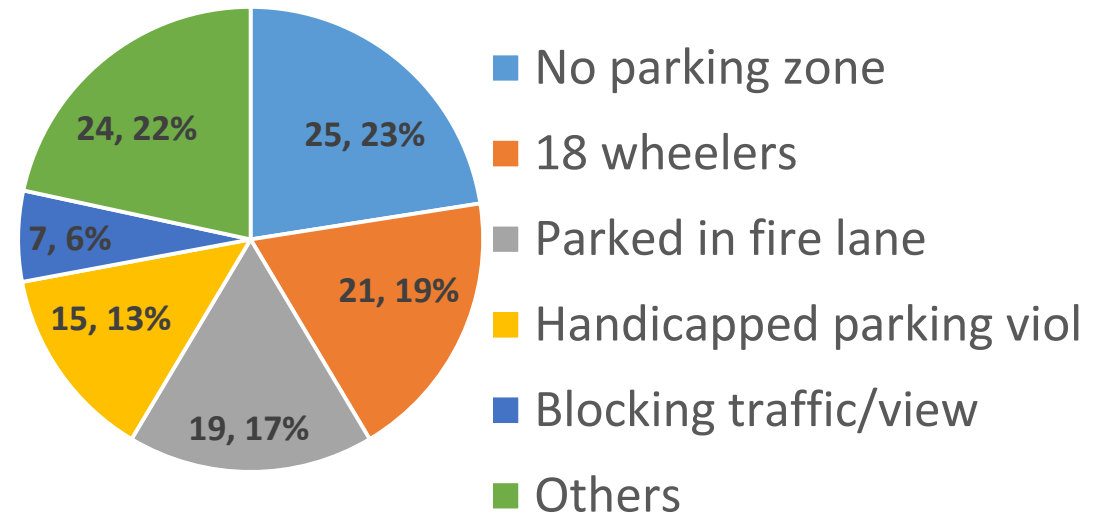
Residential parking complaints

Complaint types, residence

- Parked > 48 hours — 54, 20%
- Blocking traffic/view — 42, 16%
- Old/junked car — 32, 12%
- Blocking driveway — 19, 7%
- Facing traffic — 15, 6%
- Within 15 feet of hydrant — 12, 4%
- No parking zone — 12, 4%
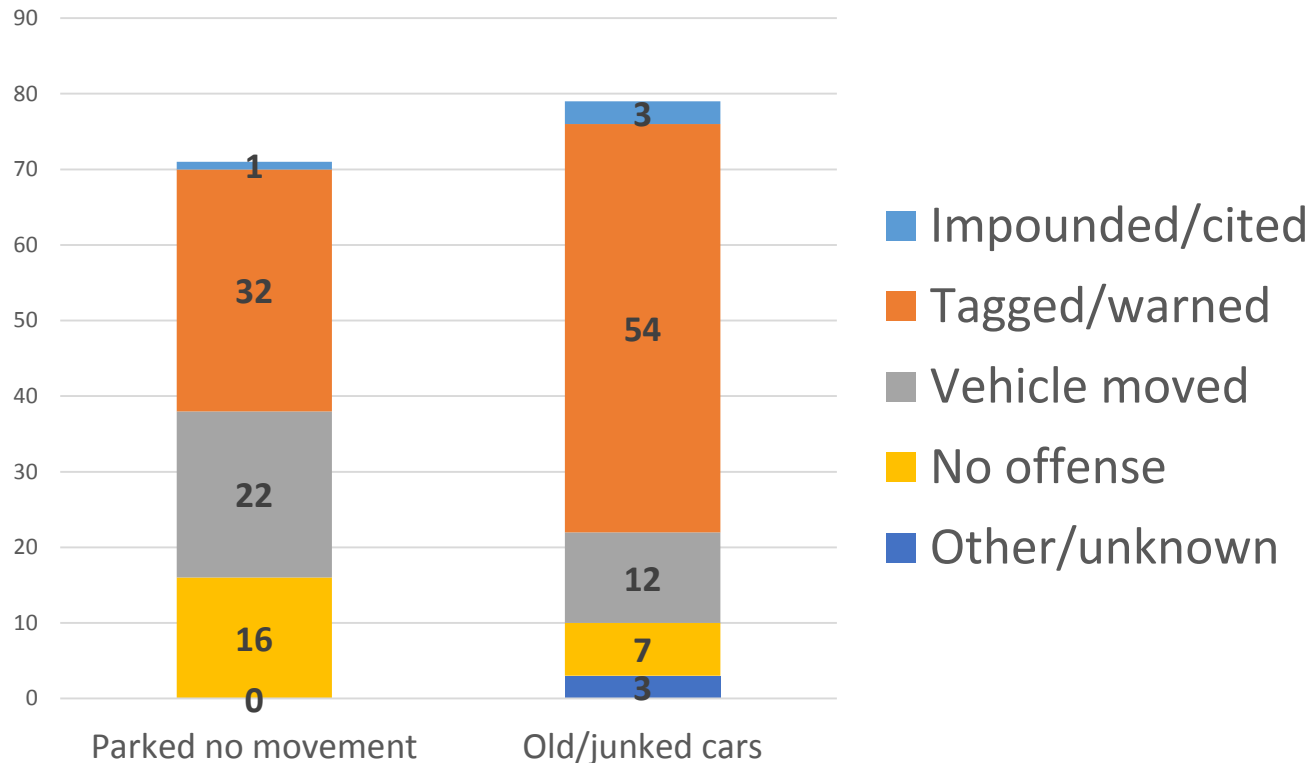- Trailer on street — 12, 5%
- Other — 68, 26%
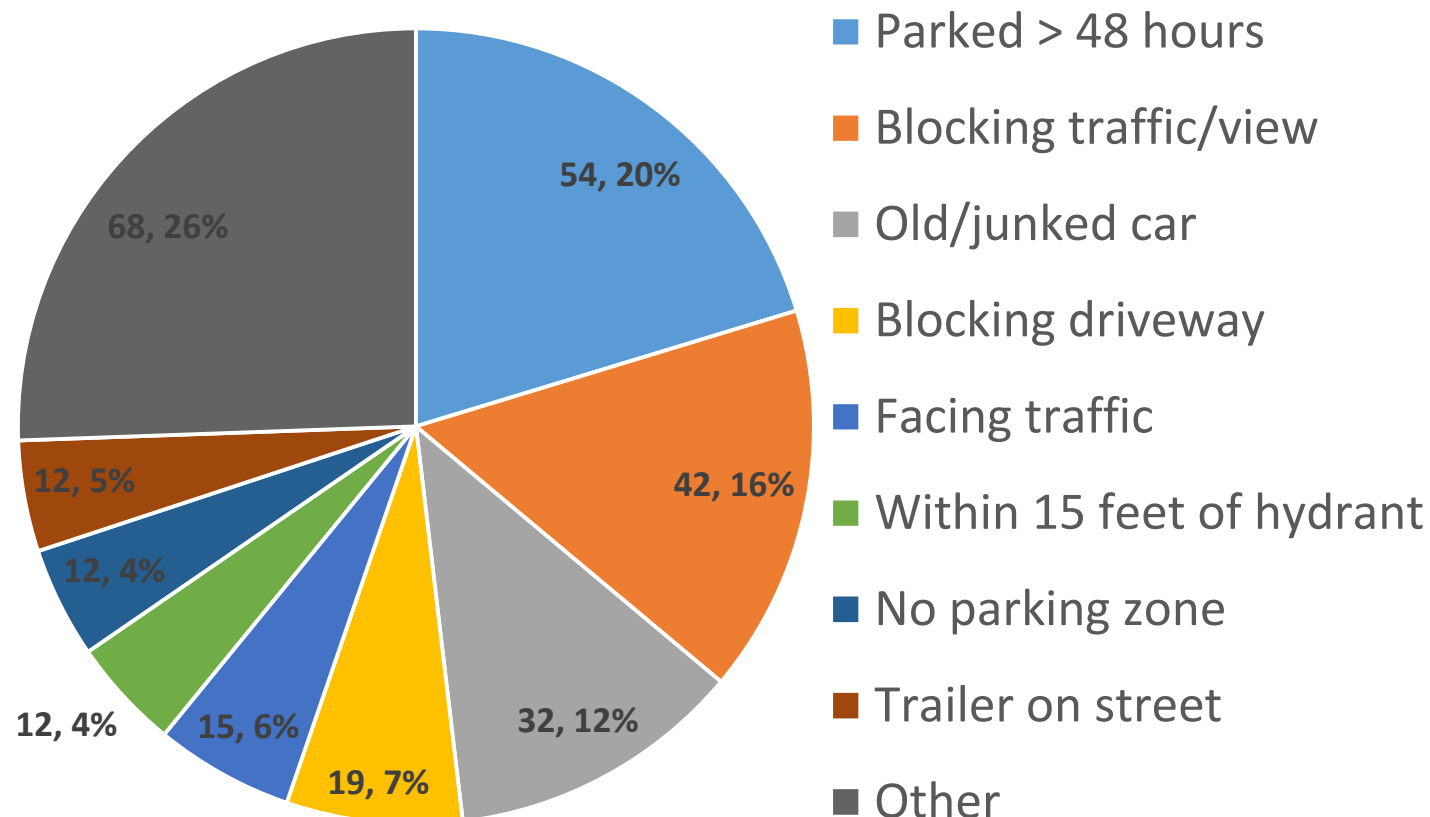
FPBD pays attention to the widespread concerns and addresses them proactively where possible. During the same time frame, in residential areas FBPD initiated

- 29 old/junked car calls
- 18 parked facing traffic calls

Unused or old/junked cars

Enforcement/Resolution

Legend:
- Impounded/cited
- Tagged/warned
- Vehicle moved
- No offense
- Other/unknown

Parked no movement:
- 1 (Impounded/cited)
- 32 (Tagged/warned)
- 22 (Vehicle moved)
- 16 (No offense)
- 0 (Other/unknown)

Old/junked cars:
- 3 (Impounded/cited)
- 54 (Tagged/warned)
- 12 (Vehicle moved)
- 7 (No offense)
- 3 (Other/unknown)

- Without regard to report source, the most frequent measure taken to address unused or old/junked cars was to tag them for 48 hour follow up or issue warnings to the resident.
- Less often, the resident could be contacted to move the vehicle.
- Sometimes, it could be demonstrated that the vehicle was functional and in use (no offense), or that it was not, in which case it was impounded.

Other Parking Violations

Enforcement/Resolution
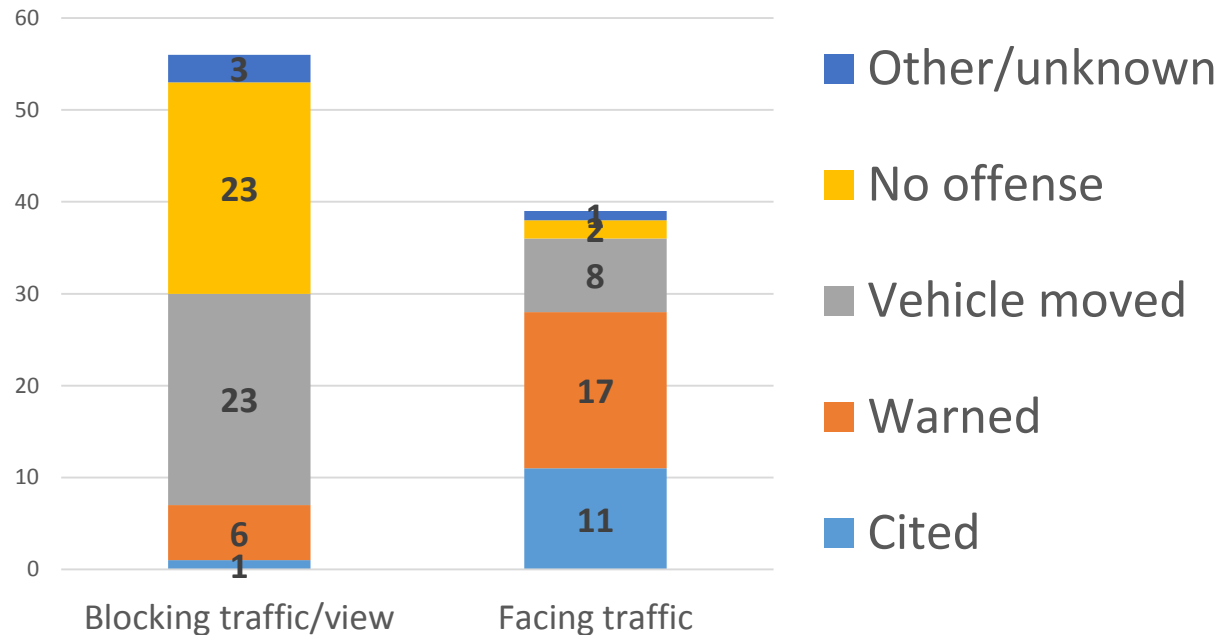
- Blocking view of traffic is a common citizen complaint and is most often addressed by a request to move the vehicle for the convenience of the neighbors.
- This strategy was often used even where there was no technical legal violation.
- There is no record of a refusal of this request even in the case of a legally parked car.
- The one issued citation was to an unattended vehicle.

Questions