

New Chapter 56: Property Maintenance

Request for Council Approval of Proposed Changes



## A Brief History of Updating Chapter 56

- ➤ Mayor Robert Dye proposed the creation of the Code Enforcement Task Force (CETF) to review the city's current property maintenance regulations with a group of Farmers Branch citizens selected by members of the City Council.
- ➤ Facilitated and assisted by city staff, the CETF spent over 12 hours reviewing the code and created a set of recommendations for updating the city's property maintenance requirements.
- City staff presented the CETF's findings to the Council and collected the Council's feedback on the CETF's findings and staff recommendations.
- > Today, staff requests the repeal of the current Chapter 56 and the approval of a new chapter believed to better represent the current needs, values, and goals of the community.



## The New Farmers Branch Property Maintenance Code

The new Chapter 56 proposed today was created with the goals of:

- > Increasing clarity, comprehension, consistency and enforceability
- > Reducing redundancies, disorganization, contradictions and weaponized language
- Addressing property maintenance concerns that were not addressed previously
- > Encouraging compliance by setting fair, rational, reasonable and achievable expectations
- > Giving Code Enforcement Officers the tools they need to obtain compliance effectively and efficiently
- > Holding appropriate parties accountable for non-compliance



## The New Chapter 56 and FBTX Connect

If approved today, the new Chapter 56 will be introduced in close conjunction with the city's new 311 citizen engagement and work management solution, FBTX Connect.

FBTX Connect will give the citizens of Farmers Branch new ways to engage with our organization to fulfill their needs, identify concerns and solve problems... including code violations!

- Residents will be able to take photos and report violations while staying up-to-date on code enforcement activities.
- Code Enforcement and other staff will be able to interact directly with residents to ask and answer questions, complete investigations, and share information in a private, organized and easy-to-use environment.
- City staff can work together seamlessly to create and track work and resources to solve problems like removing trash, cutting grass, trimming trees, and removing graffiti.







## Questions